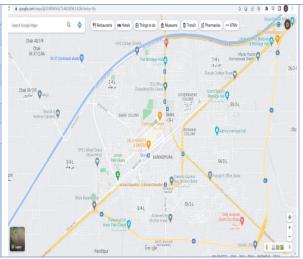
MUNICIPAL COMMITTEE, OKARA

1. City Profile

1. City I Tollic			
City	Okara		
District	Okara		
Division	Sahiwal		
Population 2017	461,934 Notified on 05, Nov 2019		
Estimated Population 2024	570,441		
Growth Rate	3.06		
Household Size	6.39 persons		
Major Industrial	Cotton & Textile Mills, Rice Mills,		
Activity	Agriculture Implements, Vegetable		
	Oil & Ghee Mills, Flour Mills,		
	Poultry & Feed Mills, Ice & Cold		
	Storage		



2. HR Profile

Administrator	Mr. Kamran Bashir Dogar
(in place of	posted on July 10, 2023
Chairman)	
Chief Officer	Muhammad Umer Nasim
	posted on Oct 23, 2021
MO – I&S	Hafiz Talat Mahmood
	posted on Nov 04, 2022
MO - F	Muhammad Mahboob
	posted on Jan 13, 2023
MO - R	Additional Charge with Chief
	Officer
MO – P	Mr. Hussain Liaqat
	posted on Dec 07, 2023

Section Wise Vacancy Analysis (per SOE)			
Section	Sanctioned	Filled	Vacant
Chairman/ Administrator	06	05	01
Vice Chairman	01	0	01
Chief Officer	16	15	01
Municipal officer (R)	24	19	05
Municipal officer (I&S)	788	634	154
Municipal officer (P)	09	09	0
Municipal Officer (F)	50	41	09
Total	894	723	171

3. Key Results Achieved

a) E-Governance Initiatives at MCs

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GIS Mapping				
 Updated GIS mapping developed for each MC Water Supply Network Sewerage Network Road Hierarchy Solid Waste Management Streetlight 	Okan City-Water Supply Map (2012-24) Water City-Water Supply Map (2012-24) Water City-Water Supply Map (2012-24) Water City-Water	Severage Nap- Chair City (2023-24) Management of the Chair City (2023-24) Management		

Performance Management System (PMS) Solid Waste & Streetlight Water Supply & Sewerage Average hours of water Solid waste supplied to households (HH) 6.5 **225 Ton** Performance Management System (PMS) generated per day per day No. of HHs connected with Solid waste lifted 273 176 Ton Water Supply per day Percentage of Percentage of Pop. Served 54% solid waste lifted **78%** daily Total No. of Tube wells. 23 Total No. of 1997 No. of tube wells working 16 Streetlight % Streetlight 31837 Sewerage Connections 81% working % of HHs connected with 36% No. of Parks **30** sewerage

Local Govt. Financial Management Information System (LGFMIS)

CFMS is fully functional and requisite reports under Minimum Access Conditions (MACs) and Performance Measures (PMs) are being generated including;

- 1. Cashbook, classified abstract
- 2. Contingency Check register, Establishment Check register
- 3. Water Consumer, and Shop Demand & Collection record
- 4. Water & Shops arrears list
- 5. Bank reconciliation



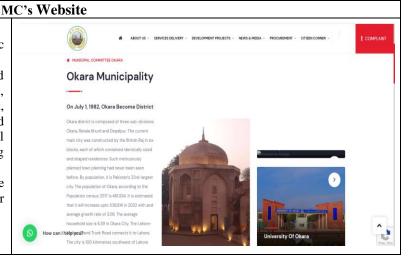
Grievance Redress Management (GRM) System

- 1. Complaint Tracking System (CTS) has been transformed into GRM
- GRM App (Android & IOS compatible) is fully functional in MC Okara
- 3. Login has been created for all related Officers to have access for complaint handling process
- 4. Citizens can register their complaints in writing, through voice messages, or in person.
- 5. Action and response timelines are laid down.

| Complaints | April | Complaints | Compla

www.mcokara.lgpunjab.org.pk

- 1. Website of MC Okara has been upgraded from static to dynamic.
- Information useful for citizens has been uploaded including budget, development sub projects, procurement, RTI related data, citizen feedback, regulatory mechanism, construction permits related information, services maps, Environment & Social sector related information, information regarding status of municipal services, etc.
- 3. Citizens can complain through website, can share feedback, and can request access to information per RTI Act 2013.



b) Other Initiatives

- i. **Revenue Enhancement Plans** prepared for each MC. Own Source Revenues increased between 3-9% year-on-year.
- ii. **Asset inventory** prepared/updated indicating: a) age; b) condition; and c) book value of assets.
- iii. Gap Analysis of infrastructure and services undertaken in each city for each municipal service.
- iv. **Fuel & Energy Audit and Energy Management Plans** developed two years ago and their recommendations implemented through PCP funds. Have led to savings of 122,557 kWh in tube wells, 22,145 kWh in buildings, 63,118 kWh in streetlight while overall 203,421 kWh and fuel saving is 1.8 % during the year. Currently, the exercise is being undertaken again, along with MC staff training to replicate it in the future.
- v. Three-year, rolling, Integrated Development and Asset Management Plans (IDAMPs) being developed for MC. The GIS-based asset inventories, Energy Audits, and EMPs are providing the data and evidence for them. Their development follows a highly participatory process, and IDAMPs are envisaged to replace the Annual Development Planning processes.
- vi. Procurement SOPs developed to assist MCs adhere to PPRA Rules in procurements from all sources of funding.
- vii. **Incremental application of environmental and social screening** including gender considerations, assessment, and mitigation processes on all infrastructure investments. Environmental and Social Instruments prepared and implemented as needed for social and environmental impacts.
- viii. **Manuals for Operations & Maintenance** of assets developed earlier being updated to ensure optimum service provision. These lay down requirements for periodic and routine maintenance of assets for all municipal services.

4. Infrastructure Development Sub-Projects

Sr. #	Sub-Project	Cost Rs. million	Status
A.	On-going Projects		
1.	Improvement and Rehab of Govt. Colony	53.98	Implementation Phase
2.	Imp./ Wide./ Raising of Road from Tank Chowk to Akbar Chowk	108.35	Implementation Phase
3.	Improvement of M.A Jinnah Road	217.64	Implementation Phase
4.	Rehabilitation of Central Benazir Avenue	78.84	Implementation Phase
5.	Construction 5/4L Park (01)	138.37	Implementation Phase
6.	Laying of Tuff Paver/Tiles in Various Imp. Areas of Okara City. (7 Colonies)	174.761	Implementation Phase
7.	Rehabilitation of Disposal Station 2-4L in Okara	165.889	Tender Proceedings in Progress
8.	Comprehensive Sewerage System in Okara City	1886.96	Tender Proceedings in Progress
	Sub Total (On-going Projects)	2824.79	-
В.	Completed Projects		
9.	Provision of Equipment and Machinery for improvement of SWM	280.36	Completed
10.	Shifting of HT/LT lines & transformer MA Jinnah Road	13.14	Completed
11.	Construction of SWM Parking Area in Okara City	81.49	Completed

Sr. #	Sub-Project	Cost Rs. million	Status
	Maintenance & Rehabilitation (M&R) Projects		
i.	Group-A (Sewerage, Water Supply)	139.28	Completed
ii	Group-B (Repairs)		
iii.	Group-C (Supply Items)		
iv.	Group-D (Rehabilitation)		
	Sub Total (Completed Projects)	514.27	-
	Total	3339.06	-

