

# 2022-23 Annual Report



**Municipal Committee Okara**

## Table of Contents

Foreword: .....	3
1. Background:.....	4
2. Map of District Okara:.....	7
3. Functions of Municipal Committee Okara .....	8
4. Municipal Committee Organogram.....	11
5. Current Administrative Setup .....	12
6. Human resource Available at MC.....	15
7. Annual Budget.....	15
8. Upgradation of e-governance Initiatives under PCP .....	16
8.1. CTS/ Grievance Redress Mechanism (GRM).....	16
8.2. Performance Management System (PMS) .....	19
8.3. MC Website Upgradation.....	20
9. Conference on Infrastructure Development Initiatives .....	22
10. Infrastructure Development Sub Projects under PCP .....	24
10.1. Sustainable Solid Waste Management.....	24
10.2. Prioritization of Sub Projects and Preparation of PC-I.....	26
10.3. Stakeholders Consultative Session for IDAMP .....	27
11. World Bank Mission Visit to MC Okara.....	29
12. Trainings & Hands-on Sessions .....	30
13. Registration of Youth Volunteer Program by LG&CDD .....	32
14. Independence Day Celebrations .....	33
15. Cleanliness Campaign (Safai Nisf Eman Muhim).....	34
16. Campaign during Eid-ul-Adha.....	35
17. Anti Dengue Campaign.....	36
18. Anti-Encroachment Drive .....	37
19. Municipal Services Delivery Detail .....	38
19.1. Water Supply System .....	38
19.1.1. Water Supply Hours.....	38
19.1.2. Total Coverage of the City .....	38
19.1.3. Tariff Structure .....	39
19.1.4. Water Filtration Plants: .....	39
19.1.5. The Water Source & Pumping Stations .....	39

19.1.6.	Manpower Deployment.....	40
19.2.	Solid Waste Management.....	40
19.2.1.	Solid Waste Generation & Disposal .....	40
19.2.2.	Manpower Deployed.....	41
19.2.3.	Coverage Detail.....	42
19.3.	Sewerage.....	43
19.3.1.	Coverage .....	43
19.3.2.	Existing Pumping / Disposal Stations.....	44
19.3.3.	Sucker & Jetting Machines .....	44
19.3.4.	Manpower Deployed.....	44
19.3.5.	Service Delivery.....	44
19.4.	Streetlight.....	45
19.4.1.	Street lights Coverage Map:.....	47
20.	MC Response to the Requests of Citizens under RTI Act 2013.....	48
Annex A	.....	49

## Foreword:

On behalf of the Municipal Committee Okara, I hereby present this Annual Report for the financial year 2022-23. The report will give an insight into the performance and achievements of the Municipal Committee achieved during financial year 2020-21. The current Annual Report outlines MCs successes in relation to our mandate as mentioned in the key focus areas of Local Government Act. This can be summarized as; Building a Municipal Committee that is efficient, effective and responsive; Strengthen Accountability and promote fairness in its dealings; Accelerating Service Delivery and supporting the vulnerable; Promoting Economic and Social development; Fostering Development Partnerships, Social Cohesion and Community Uplift Programs. It is pertinent to note that these endeavors' can never be successfully achieved on their own but it becomes materialized by the collective efforts of officers, officials and support staff who work together in identifying challenges and to meet those challenges with rigorous efforts and earnest professional approach.

It is commendable to note the improvements in relation to our spending and expenditure patterns, but we need to do more. The ever-present excuse of lack of resources might be a legitimate one, but the key question is how effectively we use the resources at our disposal to accomplish our goals and attaining set targets. It is clear in this annual report that we are moving in the right direction. It is of paramount importance to synchronize our program plans with quarterly targets to achieve our broader goals effectively and efficiently.

**Administrator  
Municipal Committee  
Okara**

## 1. Background:

Okara was originally a sub-divisional headquarters of Sahiwal district and emerged as the headquarters of the new district of Okara on the 1<sup>st</sup> of July, 1982. Okara derived its name from a tree known as 'OKAAN' which was standing on the embankment of a water tank, being maintained by a person known as "RANA". Prior to colonization, that was the only place for rest and drinking water in an otherwise, barren tract.

Okara district is composed of three sub-divisions Okara, Renala Khurd and Depalpur. Okara, the District Headquarters is about 127 Kilometers to the south-west of Lahore, on the National Highway and on the main Lahore-Karachi Railway track. Okara was raised to the level of Municipal Committee in 1937. After the implementation of Punjab Local Government Ordinance 2001, it was given the status of Tehsil Municipal Administration. After promulgation of Punjab Local Government Act 2013, it was given status of Municipal Committee and after implementation of Punjab Local Government Act 2019, its status was upgraded to Municipal Committee.

The population census report of year 2017 has not been published by Government of Pakistan. However the provisional data available for this census shows the population of 357,935 persons for the city within municipal limits. A land scan process was done to estimate the population of entire inhabited areas of city in close approximation which was found to be 443,396 persons in the year 2017 with an annual growth rate of 2.32 % and it is expected to rise to 557,695 persons in the year 2027. A large and thick inhabitation has developed outside the municipal limits of the city and the municipal limits need to be extended.

### **Economic Activities in the City**

With the passage of time industry of all types have been established in Okara. Furthermore, heavy productive industry is rapidly increasing in the area including Vegetable Oil & Ghee, Papers and / Board Mills, Packaging Industry, Sugar Mills, Electronic Appliances ( including refrigerator, Air-conditioned, Deep freezer industry etc) Cotton & Textile, Surgical Cotton, Feed Mills, Flour Mills, Rice & Processing Mills, Environmentally protected poultry houses, export quality Crockery product manufacturing, services and professional Associations have also been developed in Okara. At present, about 250 environmentally protected Poultry Houses have since been established.

Present set up of industrial development is appended below:

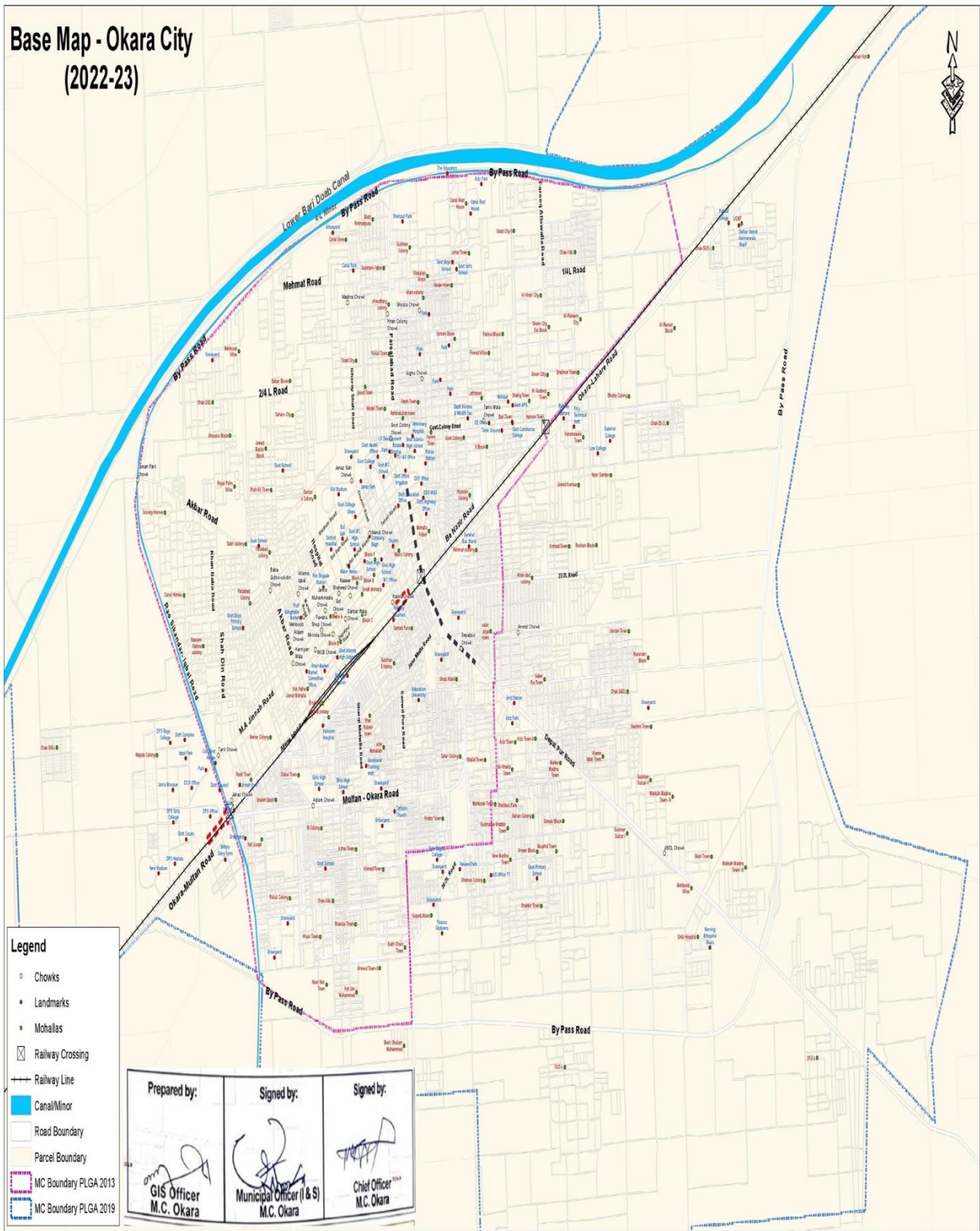
	<b>Major Industries</b>	<b>Nos.</b>
<b>1</b>	Sugar Mills	2
<b>2</b>	Cotton & Textile Mills	17
<b>3</b>	Vegetable Oil & Ghee Mills	4
<b>4</b>	Paper and Board Mills	4
<b>5</b>	Poultry Feed Mills	5
<b>6</b>	Flour Mills	8
<b>7</b>	Electronic / Electric Appliances	2
<b>8</b>	Dairy Products	3
<b>9</b>	Food Industry	6
<b>10</b>	Confectionary	20
<b>11</b>	Cotton Ginning & Pressing	27
<b>12</b>	Cotton Waste	9
<b>13</b>	Surgical Cotton/ Bandages	32
<b>14</b>	Dairy Farms	7
<b>15</b>	Rice Processing Units	16
<b>16</b>	Rice Mills (due to Power crises about 30 Rice Mills are partially in working)	124
<b>17</b>	Seed Processing	4
<b>18</b>	Foundry	30
<b>19</b>	Agriculture Implements	42
<b>20</b>	Unani (Herbal) Medians	4
<b>21</b>	Environmentally Protected Poultry	248
<b>22</b>	Soap/ Detergent	22
<b>23</b>	Sewing Machine	4
<b>24</b>	Ice Factory & Cold Storage	150
<b>25</b>	Shoe Manufacturing	51
<b>26</b>	Petrol Pumps	12
<b>27</b>	C.N.G Station	11
<b>28</b>	Hatchery	01

### **Traditional Crops (Rice, Maize & Potato)**

Rice, Maize & Potato are the main traditional crops of Okara District. Okara is considered as HUB of Par Boiled Rice as well. “Analyzing the level of production of Potato and Maize, Okara leads not only other Districts and Provinces in its 70% of total Potato and Maize produce in the country but also it equals in both Agriculture yields with India. Both these products have gained a traditional status for Okara District as in the Top Agriculture list as a yield producing and profit raising areas of the Sub-Continent”.

Being the land of farmers, its milk production is at No. 4 in the world. Poultry, environmentally protected Protein Farms, Cattle, Fish Farming and Gardening have been the ride businesses of the farmers ever since. Okara has fertile land with enormous potential in agriculture yield. It meets the major food requirements of all kind of grains, dairy products, fruits, vegetables, meat, beef, poultry and confectionary. The district-wise production of Potato and Maize, Okara leads not only all other districts but also provinces with its contributions equal to 70% of the total yield. Maize for which Okara District is in the top agriculture produce list and which is being used in manufacturing cooking oil (Corn oil).

## 2. Map of District Okara:



	<b>PUNJAB MUNICIPAL DEVELOPEMENT FUND COMPANY</b> <b>PROJECT:</b> PUNJAB CITIES PROGRAM (PCP)	<b>MAP CODE</b> 0830010123	<b>DISCLAIMER:</b> SOURCES OF INFORMATION PRESENTED IN THIS MAP IS BASED ON DATA PROVIDED BY MC, PHED & OTHER SOURCES.	<b>Scale:</b> 1:13,000 0 200 400 800 Meters	<b>Date</b> January 2023
		<b>MAP VERSION</b> 1.4			



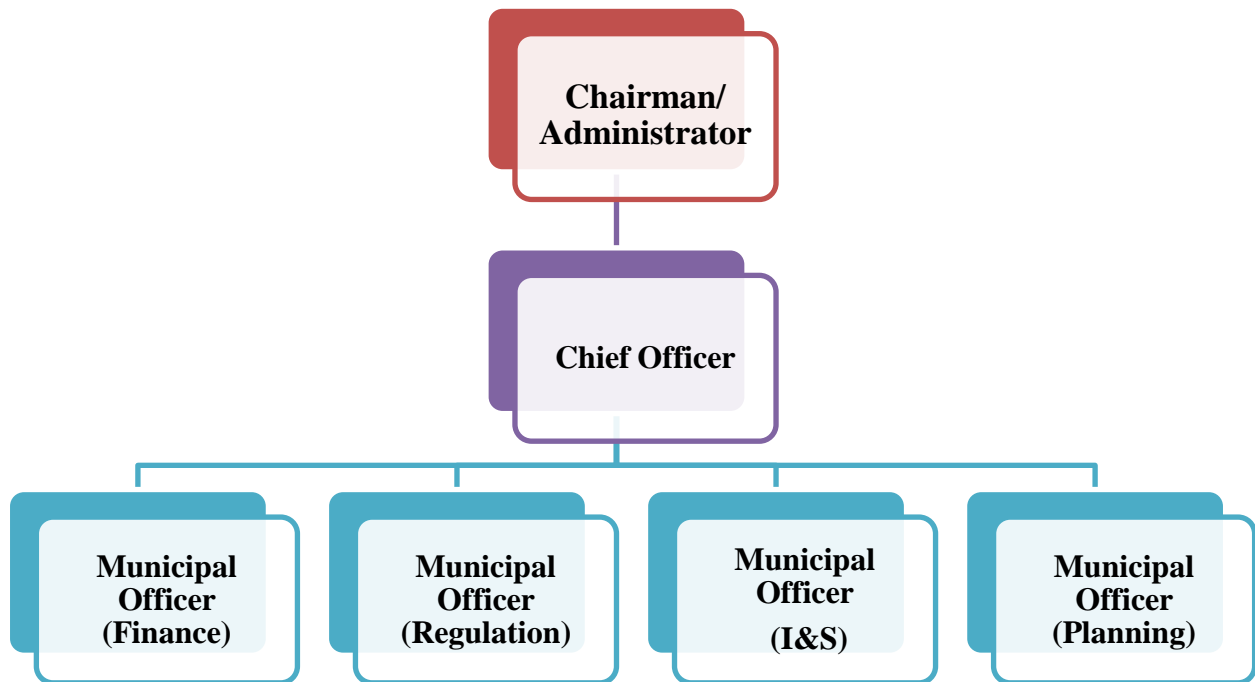
### 3. Functions of Municipal Committee Okara

- a) Municipal Committee Okara is responsible for performing the following functions as per new PLGA 2022:
- b)
- c) implement the provisions of this Act, rules and bye-laws;
- d) exercise control over land-use including land-subdivision, land development and zoning by public and private sectors for any purpose, including for agriculture, housing, industry, commerce markets, shopping and other employment centers, residential, recreation, parks, entertainment etc., as per the approved Master Plan;
- e) subject to any other special law relating to preparation and approval of Regional, Master and land use plan for the time being in force; approve spatial plans, zoning, land use plans, including classification and reclassification of land, as per the approved Master Plan;
- f) enforce building control as may be prescribed;
- g) undertake urban design and urban renewal programs;
- h) approve development schemes for beautification of urban areas;
- i) prepare, approve, execute and manage development plans;
- j) regulate development and management of site development and housing schemes;
- k) manage properties, assets and funds vested in the local government;
- l) lease and rent out properties owned or otherwise vested in, managed or maintained by the local governments;
- m) undertake landscape, parks, monuments and municipal ornamentation;
- n) prepare and approve budget, revised budget and annual and long-term municipal development programs;
- o) approve taxes and fees etc.;
- p) collect approved taxes, fees, rates, rents, tolls, charges, fines and penalties;
- q) prepare and approve proposals for construction of express ways, fly-overs, bridges, roads, under passes owned by or vested in local governments;
- r) regulate affixing of sign-boards and advertisements except where this function is being performed by the park and Horticulture Authority;





- s) naming and renaming of roads, streets and public places vested in, managed or maintained by the local governments;
- t) develop integrated system of water reservoirs, water sources, water supply and treatment plants, drainage including storm water drainage, liquid and solid waste collection, disposal and treatment including landfill site and recycling plants, sanitation and other municipal services;
- u) provide, develop, manage, operate, maintain and improve the municipal infrastructure and services, including –
  - v) (i) roads and streets;
  - w) (ii) traffic planning, engineering and management including traffic signaling systems, signs on roads, street markings, parking places, transport stations, stops, stands and terminals;
  - x) (iii) street lighting; and
  - y) (iv) playgrounds, open spaces, graveyards and arboriculture.
- z) provide, develop, manage, operate, maintain and improve the municipal infrastructure maintain municipal records and archives;
- aa) maintain a comprehensive data base and information system and provide public access to it on nominal charges;
- bb) regulate and organize sports, cultural, traditional and recreational events, fairs and shows;
- cc) undertake adaptive reuse strategies to restore, preserve and undertake heritage and historical assets through agency arrangement, in the local area;
- dd) establish and manage municipal libraries;
- ee) promote school sports and traditional local sports;
- ff) ensure environmental protection;
- gg) encourage tree afforestation and plantation at local level;
- hh) provide assistance through grants to registered and credible Government and Non-Government Organizations for provision of public service;
- ii) regulate and establish street markets in the manner prescribed;
- jj) undertake steps to implement population control policy of Government;
- kk) regulate private markets and establish and maintain public markets;



- ll) regulate, establish and maintain cattle and other animal markets and slaughter houses;
- mm) regulate sale of cattle;
- nn) enforce all municipal laws, rules and bye-laws governing its functioning;
- oo) authorize an officer or officers to issue notice to a person committing any municipal offence and initiate legal proceedings for continuance of commission of such offence or for failure to comply with the directions contained in such notice;
- pp) sue, prosecute and defend court cases;
- qq) assist relevant authorities in disaster management and relief activities;
- rr) provide relief for the widows, orphans, poor, trans genders and other persons in distress, and children and persons with disabilities;
- ss) make arrangements for enhancement of the care of disabled persons, paupers, aged, sick, persons of unsound mind, abandoned minors, juvenile delinquents, drug addicts, victims of child abuse, needy and disadvantaged persons; and
- tt) exercise administrative, operational and management control of the devolved district level offices of the Government departments as may be notified by the Government.



#### 4. Municipal Committee Organogram



## 5. Current Administrative Setup

<p><b>Administrator</b> <b>Mr. Kamran Bashir Dogar</b> Office No: 044-2713184, 044-9200451</p>	
<p><b>Chief Officer</b> <b>Mr. Muhammad Umar Nasim</b> Office No: 044-2713184, 044-9200454</p>	
<p><b>Municipal Officer (Regulation)</b> <b>Mr. Muhammad Umar Nasim</b> <b>(Add. Charge)</b> Office No: 044-2713186</p>	
<p><b>Municipal Officer (Finance)</b> <b>Mr. Muhammad Mehboob</b> Office No: 044-2713185</p>	

<p><b>Municipal Officer (Infrastructure &amp; Services)</b> <b>Mr. Hafiz Talat Mehmood</b> Office No: 044-2713190</p>	 A portrait of Mr. Hafiz Talat Mehmood, a man with dark hair, wearing a grey suit jacket, a white shirt, and a dark tie with small white dots. He is looking directly at the camera. In the background, there are some decorative elements, including what appears to be a banner with the word 'FUTURE' partially visible.
<p><b>Municipal Officer (Planning)</b> <b>Mr. Asim Shad</b> Office No: 044-2713188- 89</p>	
<p><b>Office Superintendent</b> <b>Mr. Muhammad Javed</b> Office No: 044-2713184, 044-9200454</p>	 A portrait of Mr. Muhammad Javed, a man with grey hair and a beard, wearing a blue suit jacket, a dark shirt, and a striped tie. He is looking slightly to the right of the camera. The background shows a patterned curtain.
<p><b>IT Officer</b> <b>Mr. Hassan Ahmed</b> Office No: 044-2713185</p>	 A portrait of Mr. Hassan Ahmed, a man with dark hair and a beard, wearing a blue button-down shirt. He is looking directly at the camera. In the background, there is a Pakistani flag.

<p><b>GIS Officer</b> <b>Miss. Azqa Manzoor</b> Office No: 044-2713188- 89</p>	
<p><b>Public Information Officer</b> <b>Mr. Zahid Hussain</b> Officer No: 044-9200453</p>	


## 6. Human resource Available at MC

Vacancy Analysis-Section Wise			
Section	Sanctioned	Filled	Vacant
Chairman	07	05	02
Chief Officer	16	15	01
Municipal officer (R)	24	20	04
Municipal officer (Infrastructure)	16	15	01
Municipal officer (Services)	772	617	155
Municipal officer (P)	09	09	00
Municipal Officer (F)	50	41	09
<b>Total</b>	<b>894</b>	<b>722</b>	<b>172</b>

MC schedule of establishment is attached as Annex – A

## 7. Annual Budget

Abstract of annual budget of Municipal Committee Okara is as under:

 <b>Municipal Committee Okara</b>	
<b>Annual Budget Statement (ABS)</b> Form ABS [ See Rule 2 (1) © & 35 (4)(B)] (Year 2022 - 2023)	
Print Date: May 30, 2023	
Description	Estimated 2022-2023
<b>Opening Balance</b>	1,425,732,642
<b>Receipt</b>	1,294,300,365
Current / Non Development Expenditure	1,179,821,430
Development Expenditure	1,401,571,578
<b>Total Expense</b>	2,581,393,008
<b>Closing Balance As On June 30th</b>	<b>138,639,999</b>



## 8. Upgradation of e-governance Initiatives under PCP

Under the said Program, Punjab Municipal Development Fund Company (PMDFC) took initiative to upgrade already implemented IT systems such as Performance Management System, Complaint Tracking System to Grievance Redress Mechanism and to update MC Website from static to dynamic. The purpose of this initiative was to build capacity building, institutional strengthening and performance enhancement of staff MC Kamalia. As these systems were developed as per IT technology available during 2010 therefore, it was needed to upgrade the systems for getting efficient and responsive mechanism. The key objectives of these systems are the monitoring the status of municipal service delivery, streamlining the complaint registration and redress process identification of problem areas and dissemination of information to citizens, in resulting improved service delivery.

### 8.1. CTS/ Grievance Redress Mechanism (GRM)

Under PCP, the Complaint Tracking System (CTS) which has already been implemented in MC has been transformed into Grievance Redress Management System (GRM) and fully implemented in MC i.e., GRM App (Baldia Shikayaat), has been developed where the citizens can register their complaints, the feature for registration of complaints through voice message has also been provided to facilitate the citizens for registration of complaints.

بلدیہ شکایات

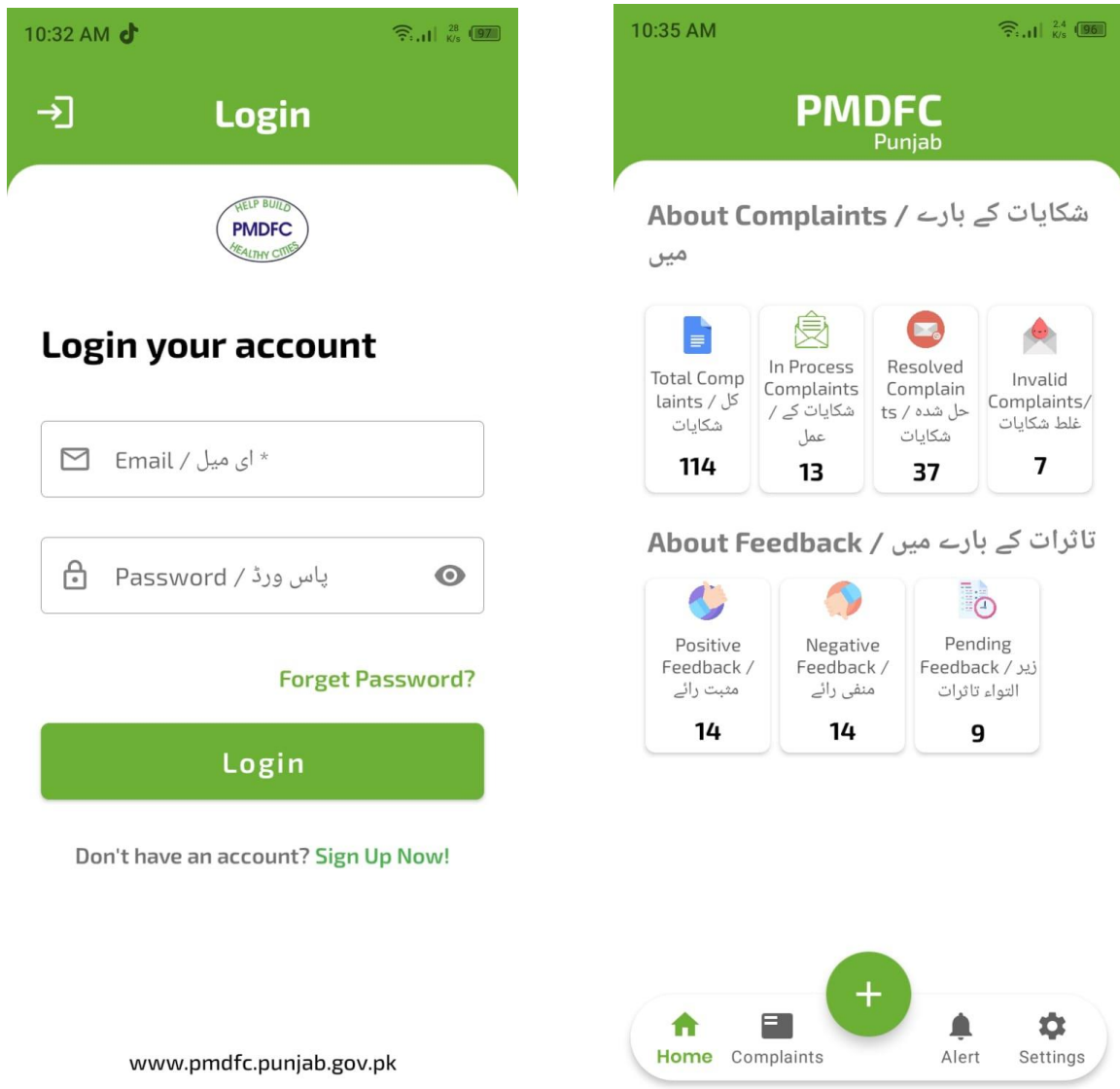
آپ کی شکایت کا بروقت ازالہ

پنجاب گورنمنٹ نے آپ کے لئے میونسپل سرورسز سے متعلقہ شکایات درج کرانے کے لئے آن لائن سسٹم متعارف کروا دیا ہے، اب آپ کو واٹر سپلائی، کوڑا کرکٹ، سیوریج، سٹریٹ لائٹس، پارکس یا دوسری میونسپل سرورسز سے متعلقہ کوئی بھی مسئلہ ہو تو فوراً اپنی شکایات درج کروائیں اور اپنے مسائل کا فوری حل پائیں۔

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Developed By: CyberVision Tech (Pvt.) Ltd.

## GRM Features

- Three channels have been developed for registration of citizens' complaints i.e. GRM app (Baldia Shikayaat App) for android and iOS users, GRM dashboard and MC's website.
- The citizens can register their complaints even through voice message
- After lapse of particular time the complaint not resolved turned into escalation mode
- Management can also access all the process of handling the complaint by using their cell phone
- Citizens can provide their feedback, suggestions and satisfaction level towards municipal service delivery
- Video tutorial has been added to facilitate the citizens for downloading the app and registration of complaints
- Customer registration and sign-in using the CNIC and phone number verified by a one-time password (OTP).
- Android/ iOS application for the citizen to register complaints.



- Alert upon complaints' status update via Email/SMS to the complainant
- Feature has been created in the app for discouraging fake complaints i.e., a person would attach pictures after registration of more than three complaints from same location
- Complaint tracking through live dashboard to show new and open complaints' status
- Generate daily, weekly and customized performance reports of MCs' on the dashboard.
- GRM portal facilitates the MCs' employees to add Surveys for the Citizen
- The citizens can submit their request under RTI act 2013 through GRM app and dashboard.
- Surveys questions / have been added to the citizen Application
- Complaint Tracking ID is generated for the citizens through the App and SMS/Email Notification of Walk-in, Online Complaints registration through MCs' Website, Phone calls, and Emails.
- Complaint status will be tracked automatically on the citizen app.
- The type of complaints/ grievances under GRM have been reflected under the type Environment, Social management, Occupational safety and Regulation etc.
- The grievances resolution timelines have been added by the backend portal user according to the procedure defined by the Municipal Committees.
- A notification alert is generated to the Grievance Redress Committee and all MC staff as per roles assigned.

Tracking Id	Nature of Complaint	Complaint Title	Complainant Name	Phone Number	District	local government	Date	Resolved Date	Resolution Time	Status	Action
Sewerage-4401996	Leakage	Sewerage overflow...	Shahbaz Javaid	03137030930	Okara	Okara	23-06-2023 14:51:02	28-06-2023 12:24:59	4 D 21 H	RESOLVED	
Solid-3401976	Garbage Storage	معدنی اور کڑا کرکٹ ٹیون...	Muhammad Bilal Hafeez	03216964172	Okara	Okara	23-06-2023 08:45:54	24-06-2023 13:39:12	1 D 4 H	RESOLVED	
Sewerage-4401761	Blockage, Garbage, Cleanliness	Sewerage...	M ASLAM	0301-8797897	Okara	Okara	19-06-2023 00:00:00	23-06-2023 12:39:59	4 D 12 H	RESOLVED	
Sewerage-3401783	Blockage, Garbage, Cleanliness	Sewerage...	RASHED AHMED	0324-6970541	Okara	Okara	14-06-2023 00:00:00	23-06-2023 12:40:25	9 D 12 H	RESOLVED	
Sewerage-4401762	Blockage, Garbage, Cleanliness	Sewerage...	M YASEEN	0300-7263116	Okara	Okara	14-06-2023 00:00:00	20-06-2023 12:11:55	6 D 12 H	RESOLVED	
Street-1401584	Fused Lights	Street light kharab hai...	Ghulam murtaza	3120422212	Okara	Okara	13-06-2023 20:12:39	19-06-2023 09:53:48	5 D 13 H	RESOLVED	
Miscellaneous-3401575	Other	Stray dogs...	Shahbaz Javaid	03137030930	Okara	Okara	13-06-2023 14:15:21	16-06-2023 12:21:20	2 D 22 H	RESOLVED	
Parks-5401570	Please Write in Complaint Detail Box برہ کرہ شکایت کی تفصیل / کئے جائے ہیں لکھیں	Cleanliness of Park...	Shahbaz Javaid	03137030930	Okara	Okara	13-06-2023 14:01:53	16-06-2023 12:29:04	2 D 22 H	RESOLVED	

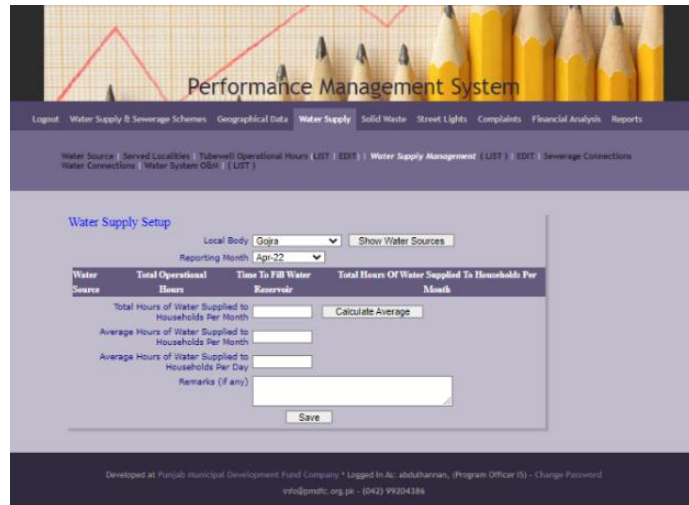
**GRM Benefits**

- Smooth mechanism for registration of complaint
- Efficient Redress of complaints
- Effective tracking of complaints
- Citizen Feedback
- Enhanced citizen satisfaction
- Identification of problem areas
- Help to make bottom-up planning

## 8.2. Performance Management System (PMS)

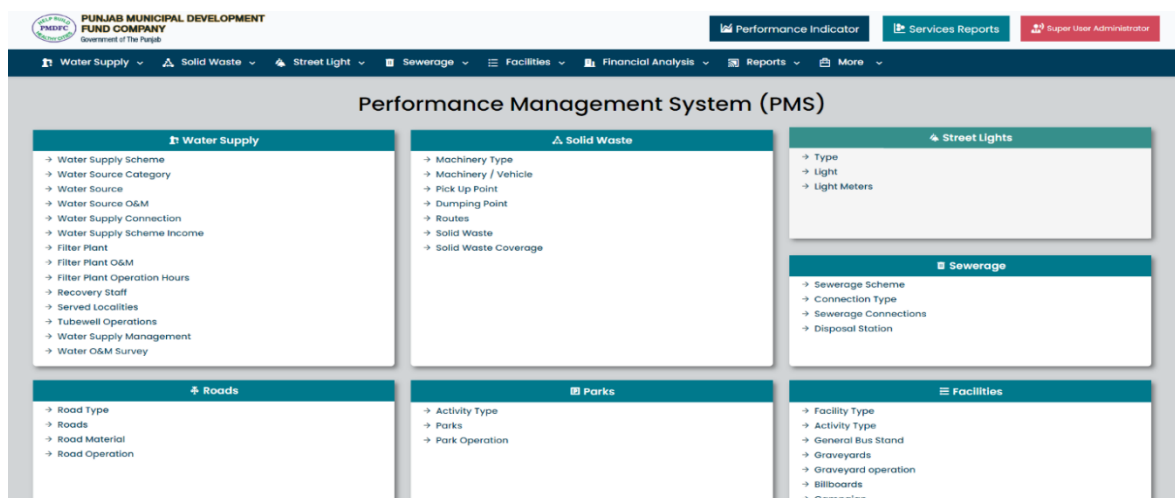
Performance Management System (PMS) at MC was introduced during World Bank funded Punjab Municipal Services Improvement Project (PMSIP) through the Punjab Municipal Development Fund Company (PMDFC) under Institutional Development (ID) Interventions. PMS was introduced as an effective approach to improve performance through an ongoing process of collecting, analysing, reviewing and reporting performance data and then using that data to track the status of municipal services.

The PMS is web-based software, for tracking & gauging the municipal services being provided by MCs'



### Features of Upgraded PMS:

- Regular data collection on Key Performance Indicators (KPIs) for major municipal services like water supply, solid waste, sewerage, streetlight, Roads and Parks etc. for monitoring of status of service delivery
- Additional performance indicators (like %age of O&M budget consumed on O&M of municipal services in the previous financial year and No. of complaints received and resolved against each service etc.) has been added in the system to enhance its effectiveness
- The data regarding services like Roads, Parks, advertisement, slaughter houses etc has been added so that the upgraded system act as a comprehensive database to satisfy the functions of Metropolitan Corporation and District Councils under PLGA 2022 “to maintain a comprehensive database”.
- The reporting section has been strengthened in the upgraded system
- Certain reports developed will be integrated with MC’s website



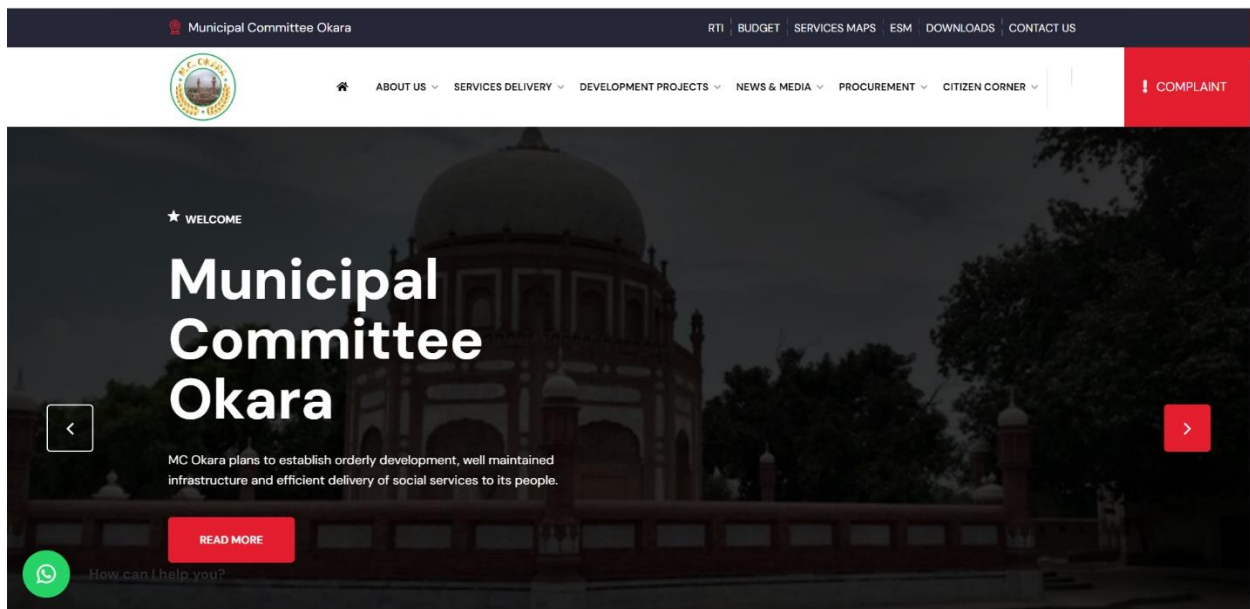
### 8.3. MC Website Upgradation

Website for MC was developed during World Bank funded Punjab Municipal Services Improvement Project (PMSIP) through the Punjab Municipal Development Fund Company (PMDFC) under Institutional Development (ID) Interventions. This intervention helped to enhance the accountability and transparency of MCs towards provision of improved municipal service delivery. The already developed MC websites have been upgraded into dynamic websites.



### Dynamic MC Websites Features

- The previous static websites have been converted into dynamic websites for dissemination of information to the citizens and other stakeholders.



- Information for general public interest has been placed at the website.

- The page has been created in the website where citizens can submit their request for information regarding RTI act 2013
- Information from GRM and PMS has been integrated into website, reports from PMS and GRM are available in the service delivery section of website

The screenshot displays the website's navigation menu and two complaint summary reports. The navigation menu includes: ABOUT US, SERVICES DELIVERY, DEVELOPMENT PROJECTS, NEWS & MEDIA, PROCUREMENT, and CITIZEN CORNER. The first report is for June 2023, and the second is for May 2023.

No	Name of Services	Received	Resolved	In-Process
1	Solid Waste	1	1	0
2	Sewerage	6	4	2
<b>Total Complaints</b>		<b>7</b>	<b>5</b>	<b>2</b>

No	Name of Services	Received	Resolved	In-Process
1	Water Supply	3	3	0
2	Solid Waste	7	7	0
3	Sewerage	31	29	2
4	Street Lights	1	1	0
5	Miscellaneous	1	1	0
6	Roads	0	0	0
7	Parks	3	3	0
<b>Total Complaints</b>		<b>46</b>	<b>44</b>	<b>2</b>

- Citizen corner has been created to facilitate the citizens regarding building plan approval, registration of birth, marriage, divorce and water connection etc.
- Citizen suggestions and feedback form has been created
- Procurement section has been strengthened with information regarding contract award, bidding evaluation sheets, procurement & GRM Committee notifications etc.
- Citizen can complain through website “Complaints” page
- Information relating to the infrastructure development projects, budget and service delivery is available at the websites.
- Standardized templates for websites are working in nominated MCs’ with the trained IT staff by PMDFC.
- PMDFC has a strong focus on developing the technical skills of MC’s staff through training and workshops to ensure websites are properly managed.
- Overall, PMDFC continuously provides technical support and helps in troubleshooting the issues faced by MCs regarding their respective websites.

## 9. Conference on Infrastructure Development Initiatives

PMDFC organized a conference on Infrastructure Development Initiatives on August 30, 2022 at Lahore to sensitize about the operations, key responsibilities and major program interventions in 16 partner cities under Punjab Cities Program (PCP). The honourable Minister for Local Government Punjab, Mian Mehmood-ur-Rasheed graced the event as chief guest. While addressing the event, the chief guest said that PCP with the financial support of World Bank, is playing a vital role in the development of 16 PCP cities by strengthening the municipal service delivery. MD PMDFC/ PD PCP pointed out that PCP is a unique program where MC have been empowered to execute the important Infrastructure Development sub projects through the support of design consultants and PMDFC Infrastructure Team. It was highlighted that infrastructure sub projects being undertaken in the Phase-II of the program. The event was attended by the public representatives, MNAs, MPAs, representatives of the Consulting Firms, MC leadership i.e. Administrator, Chief Officer, Municipal Officer (I&S) and Sub Engineers.







## 10. Infrastructure Development Sub Projects under PCP

### 10.1. Sustainable Solid Waste Management

Municipal Committee is responsible for collecting solid waste in the city. Under PCP, ample funds were provided to Municipal Committee for procuring machinery and equipment for effective solid waste collection. Municipal Committee procured vehicle chassis and completed fabrication with a total cost of Rs. 280.364 million. By plying the vehicles in the field, the percentage of solid waste enhanced with the efficiency of MC officials. The detail of machinery procured is as follows:

#### Machinery & Equipment for Solid Waste Management

Sr. #	Group	Detail	Cost (Rs. In Million)	Status
1.	A	Vehicles chassis (Compactor Truck, Mini Tipper, Tractors, Dumper Truck)	111.17	Completed
2.	B	Super Structure of the Vehicles	94.80	Completed
3.	C	Wheel Excavator	38.68	Completed
4.	D	Three years HR cost for operation of Solid Waste Machinery	32.16	In Progress
5.	E	Vehicle Tracking System and Service Charges for 3 years	3.554	-
<b>Total Cost</b>			<b>280.364</b>	<b>-</b>



## 10.2. Prioritization of Sub Projects and Preparation of PC-I

MC's infrastructure and Services Department is closely working with PMDFC's Infrastructure Development Team for prioritization of sub projects regarding the rehabilitation and development priority urban roads, important crossroads, water supply, parks, tuff pavers, sewerage and waste water treatment plant with an exclusive approach to meet the civic needs of the masses. MC is engaging the stakeholders from different walks of life as an inclusive approach for project prioritization and identification. MC hold consultative sessions with stakeholders in collaboration of PMDFC inviting people of different traits to gather fresh ideas. Based of findings of these consultative sessions, consultant firms started to develop PC-Is of priority projects. So far, consultant firms (MMP and JERS) have prepared PC-Is (Roads and Chowks with a total cost of Rs.831.06 million. Work has been started and the projects are in progress. The detail of projects is as under:

### Punjab Cities Program (PCP) Detail of Infrastructure Development Projects at MC Okara (Year 2022-23)

Sr. #	Project Name	Cost (Rs. Millions)	Consultant	Current Status
1.	Roads (12 Repair)	37.59	JERS	In Progress
2.	Roads (Tuff Pavers)	286.97	MMP	In Progress
3.	Roads (Canal Rd)	98.33	MMP	In Progress
4.	Roads (Jinnah Rd)	197.60	MMP	In Progress
5.	Roads (Benazir Avenue)	68.77	MMP	In Progress
6.	Roads (Akbar Chowk)	141.80	MMP	In Progress
	<b>Total Cost</b>	<b>831.06</b>	-	-

### 10.3. Stakeholders Consultative Session for IDAMP

Municipal Committee arranged a stakeholder's consultative session on May 09, 2023 for development of Integrated Development Asset Management Plan (IDAMP). The basic purpose of developing IDAMP Framework was to sets out principles/ guidelines and policies for efficient and transparent asset management and reporting system. This Framework is designed to ensure the effective planning, careful management, accurate recording and reliable reporting of all the assets over the asset life cycle for optimized service delivery to the public. Municipal Officer (I&S) is a focal person of this activity and is closely working with PMDFC's Infrastructure team. The Consultative Session was attended by local public representatives, social activists, community organizations, journalists and common citizens to record their views/ recommendations. The objectives of this consultative session were as follows:

- The importance of physical assets to delivering service delivery objectives and outcomes;
- The quality of existing physical assets in terms of condition and asset performance;
- The assets needed to meet or sustain current levels of service, and to address current and future shortfalls
- The feasible asset solutions to address identified shortfalls;
- The level of commitment and planned improvement, Community Engagement and Stakeholders Consultation

Following Information was discussed & disclosed to the stakeholders during the consultative session.

- Introduction/Overview of the IDAMP Framework
- Purpose of IDAMP Framework, its scope and Objectives
- Legal Authority, key benefits and Methodology of IDAMP Framework
- Concerns and Apprehensions of all stakeholders regarding IDAMP
- Measures to safeguards the interests of people
- Needs priorities and reactions of the local public





## 11. World Bank Mission Visit to MC Okara

A World Bank delegation comprising senior officers visited MC Okara on June 09, 2023. The World Bank delegation included Mr. Abedalrazq Khalil, Practice Manage, Ms. Shahnaz Arshad, Task Team Leader/ Senior Urban Specialist and Mr. Suhaib Rasheed, Urban Specialist. Mr. Malik Ahmed Faraz Awan, ADCR/ Administrator MC Okara, briefed the mission members during a meeting held at DC office followed by visit to various PCP Sub Project Sites. PMDFC top management, MD PMDFC, GM-ID, GM-Engg., and PCP were also accompanied with the World Bank Mission. The Mission visited infrastructure sub project sites and showed his satisfaction upon the work progress. The Mission asked the MC management to complete the projects at the earliest so that citizens could benefitted with the developments under PCP.



## 12. Trainings & Hands-on Sessions

LG&CD Department with the technical assistance of Punjab Municipal Development Fund Company (PMDFC) often organized training programs and hand on sessions for MC management and staff on need basis. PMDFC team always provides continuous backstopping support to MC staff for institutional strengthening and capacity building and to enhance the performance. Trainings have been imparted on various result areas under PCP such as GIS maps, Computerized Financial Management System, Performance Management System, Grievance Redress Mechanism, update of MC Website, Procurement, Environment & Social Safeguards and infrastructure development.







### 13. Registration of Youth Volunteer Program by LG&CDD

Following the vision of Mr. Ibrahim Murad, Punjab’s caretaker Local Government Minister, Municipal Committee launched the largest-ever volunteer registration program to address day-to-day civic problems at the local level. The program aims to register volunteers who will assist local government in swiftly resolving civic issues. It was aimed that the volunteers would play a critical role in ensuring cleanliness in their localities, improving health facilities provided by local bodies, engaging in beautification activities such as tree plantation, and actively working towards the timely completion of ongoing development projects in their areas. Furthermore, the volunteers will also be helpful of Municipal Committee in organizing sports competitions, cultural programs and recreational activities at the local level. It was agreed that participating volunteers will receive experience certificates, appreciation letters, and documents acknowledging their contributions.

## محکمہ بلدیات کی جانب سے

# اب بلدیہ آپ کی

پروگرام کا آغاز

## نوجوان رضا کاروں کی رجسٹریشن جاری

نوجوان ہمارے سب سے بڑے قومی اثاثے ہیں، تاہم ان کی بات کم سوزوں اور آواز میں سنا نہیں جاتا۔ جو جوانوں کے مسائل حل کیے بغیر ہم جتنی بھی کر سکتے ہیں، بلدیات کی خدمات فراہم کرنا ہے اور اپنی نوجوان نسل کے تعاون سے ہم یقیناً اپنی کمیونٹی اور شہروں کو بہتر بنا سکتے ہیں۔ ایسے دور میں کہ سب کو اپنی محنت حکومت عوام کی شناختوں میں جان پائی اور چلنی کی سطوات تک رسائی حاصل ہو جائے تو کتنی کامیابی حاصل ہو سکتی ہے۔

رضاکاروں کا نیت دیکھ کر ان کا کوئی کام کرنے میں مددگار ثابت ہوگا۔

#### رضاکاروں کی ذمہ داری:

- شہر میں صفائی کے انتظامات کو بہتر بنانے میں مدد فراہم کرنا
- شہر میں کوئی خدمت فراہم کرنے میں مدد کرنا
- چارگی اور عوامی مقامات کی صفائی اور برقرار رکھنے کی خدمات میں مدد کرنا
- ثقافتی اور تفریحی سرگرمیوں کا انعقاد

#### رضاکاروں کا کردار:

- علاقے میں صفائی کے معیار کو بہتر بنانے میں مدد فراہم کرنا
- شہروں کو مصروف بنانے کیلئے تفریحی سرگرمیاں
- بلدیاتی اداروں کی خدمات کو بہتر بنانے میں مدد کرنا
- ثقافتی تقریبوں اور تفریحی سرگرمیوں کا انعقاد

نوجوان آگے آئیں  
اپنا شہر بہتر بنائیں

نوجوان اپنا سماجی کردار نبھائیں۔۔۔ پروگرام میں شامل ہو جائیں  
پاکستان کے روشن مستقبل اور سماجی خدمت کا ایک ایسا نظام بنانے کیلئے قدم بڑھائیں  
جہاں ہر فرد کو بلدیاتی حکومت کی تمام خدمات تک رسائی اور نئے کیلئے ایک صاف، آجول میسر ہو اور لوگوں کو آگے دلیج پر خدمات فراہم کی جائیں

### آئیں! رضا کار بنیں

اپنے ملک کو ترقی دینے اور خوشحالی کی راہ پر گامزن کرنے  
اور اپنی عظمت و رفیت کو بحال کرنے کے لئے

آن لائن فارم پر گئے کیلئے لنک دت کریں  
<https://forms.gle/ZEGLU75GH3SBKGG9>  
QR کوڈ اسکین کریں  
مزید معلومات اور نمائندگی کے لئے رابطہ نمبر: 0307-444979

Community. Service. Impact.

## Volunteers of Local Government (VLG)

# اب بلدیہ آپ کی

**Youth** Our greatest national asset is our youth. However, they are not heard as much as they should be. We can not progress without addressing the issues of the youth. Local Government provides basic service delivery and through proper advice from our youth we can surely help improve our communities and cities.

**Preamble** In times when there is no elected government attaining insight of the masses and access to grassroots level information becomes very difficult which therefore deteriorates government efficiency and effectiveness. Having a volunteer network will assist in bridging this gap.

#### Volunteers' Role

- Helping improve cleanliness in their area
- Plantation activities for beautifying cities
- Helping improve services offered by municipal departments
- Arranging cultural events, traditional sports activities and entertainment activities

#### Duties of Volunteers

- Helping improve city's cleanliness arrangements
- Suggesting improvement in services offered by municipal department
- Helping improve cleanliness and beautification arrangements at parks and public spaces
- Arranging cultural and sports activities

**Join us**

For a bright future for Pakistan. For building a fabric of social welfare where everyone has access to all local govt facilities and a clean atmosphere to live in. Service is dispensed to people at their doorstep.

#### Our Municipal Services

- Annual development program
- Cattle markets
- Parking services
- Network of water supply
- Urban and rural infrastructure
- Maintenance and development

- Land use control
- Sanitation and conservancy
- Enforcement of any law or rule
- Environment and construction
- Housing
- Issuance of death, birth and marriage certificates

## Become a volunteer

Form  
<https://forms.gle/ZEGLU75GH3SBKGG9>  
Whatsapp  
03074449795

## 14. Independence Day Celebrations

Independence Day Celebrations were held in the Municipal Committee. Administrator/ Assistant Deputy Commissioner(revenue) supervised the activities of this celebration. The Celebration include Tree plantation and Flag Hosting. Main Roads, chowks, grounds were beautifully be decorated and illuminated. The Administrator said that on this occasion of Independence Day we pact to serve and facilitate citizens of Okara in a better way.



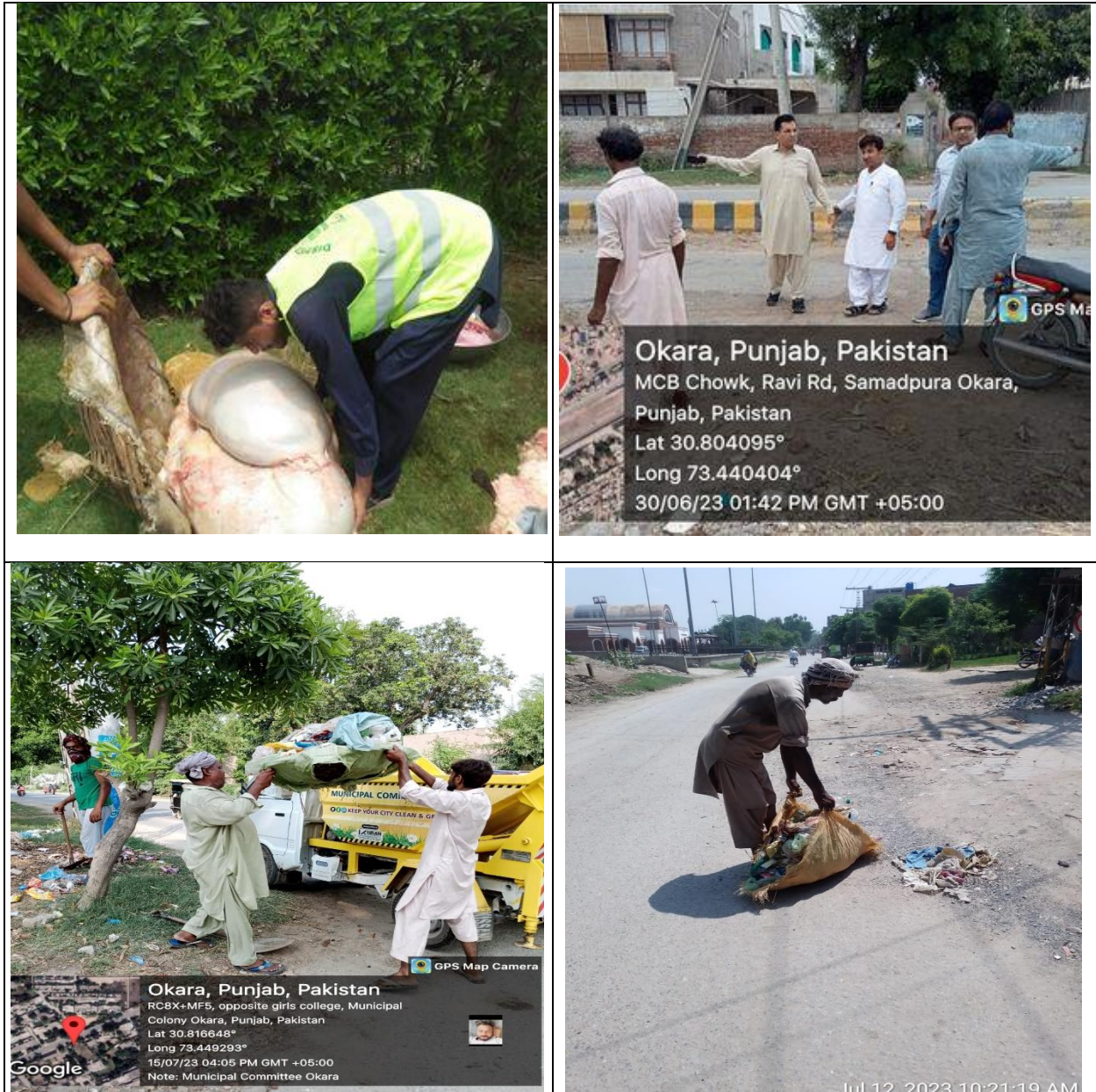
## 15. Cleanliness Campaign (Safai Nisf Eman Muhim)

Punjab Government launched an initiative of Safai Nisf Eman to make the Punjab clean and green. The Clean Green Punjab campaign included tree plantation, beautification of cities, sanitation, providing safe drinking water, solid waste management and water waste management to its citizens of Municipal Committee Okara. MC took this initiative with full zeal and zest and put its best efforts to turn the city into the clean and green. MC understood that there was a dire need to plant tree to a large extent for ensuring pollution-free environment. MC took practical measures with all financial and human resources. MC also evolved a comprehensive awareness campaign for promoting tree plantation and serious efforts were made in this regard.



## 16. Campaign during Eid-ul-Adha

Municipal Committee organized a drive to disposed of offal and other animal waste from the city during Eid-ul-Adha days. Sanitation staff of MC did remarkable job and put efforts to clean the city. Complaints were resolved with the day. The Administrator and Chief Officer appreciated the efforts of sanitation staff for timely removal waste from collection sites, streets and mohallas. MC management conducted monitoring of the campaign and vise versa spread awareness amongst masses and citizen to clean the city.



## 17. Anti Dengue Campaign

Dengue is a social problem and can be overcome only by including all segments of the society in the anti-dengue drive. By considering need of the hour, MC took steps to create awareness among the people to keep their houses clean and remove stagnant water. MC had been implemented anti-dengue regulations and stern action were imposed on their violators. MC management had given top priority to overcome dengue and special teams had been constituted to keep surveilling high risk areas. In this regard, daily surveillance schedules were prepared, micro plans were developed, field teams were mobilized and social segment of the society were activated to curb the wide spread of epidemic.



## 18. Anti-Encroachment Drive

Government of Punjab directed municipal administration to launch anti-encroachment drive in the municipality. Under the supervision of Administrator, an anti-encroachment campaign was launched in which illegal banner, ramps and other encroachments are removed to better facilitate citizens and implement rules & regulations of Government.



## 19. Municipal Services Delivery Detail

### 19.1. Water Supply System

#### 19.1.1. Water Supply Hours

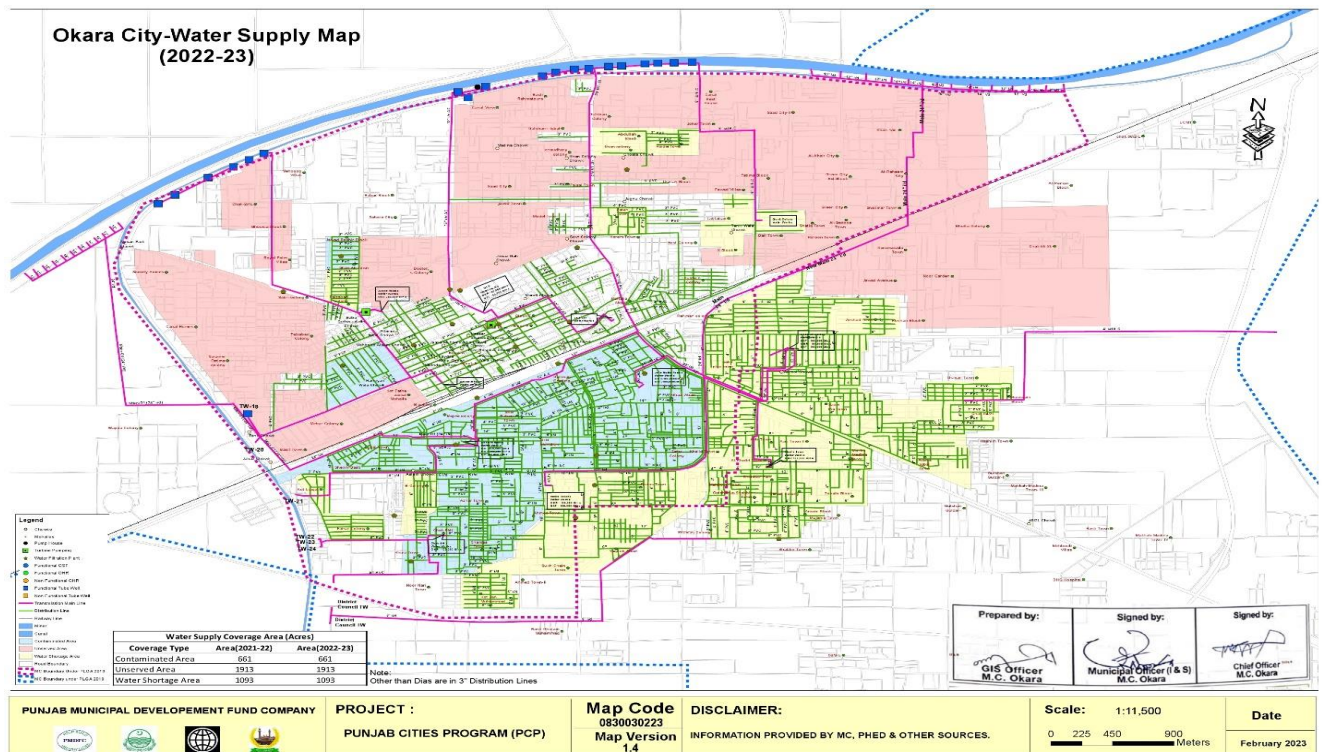
On an average MC is supplying 11 hours of water to households daily as per given schedule

Water Supplied Hours			
Morning	Midday	Evening	Total
04	03:30	03:30	11

#### 19.1.2. Total Coverage of the City

The total area coverage of water supply in the city is 40.9% out of which 17.6% area falls under water shortage and 10.6% under the water contamination. Rest of the area is un served. The detail of water connections and percent connected are given as under:

No. of Connections				%age Connected
Domestic	Commercial	Industrial	Total	
2,106	16	Nil	2,122	10%



### 19.1.3. Tariff Structure

The consumer connections are not metered and hence water. The water rates are given below;

Tariff Rate/ Month		
Domestic	Commercial	Industrial
Rs.150/-	Rs.1,000/-	Nil

Report : Water Supply List ( May, 2023 - Jun, 2023 )							
S.No	local government	Water Source	Location	Month-Year	Operational Hours	Time to Fill OHR	Water Supply Hours Per Month
2	Okara	Tubewell - 1 - Govt. Housing Colony	Govt. Housing Colony, W, X, Y, Z Blocks, Rehman, Quddus, Haroon Towns, Latifabad	Jun, 2023	330	0	330
3	Okara	Tubewell - 2 - Quddus Town, Haroon Town	Quddus Town, Haroon Town	Jun, 2023	330	0	330
4	Okara	Tubewell - 3 - Ghziabad, Chamra Mandi	Ghziabad, Sher Rabbani Town	Jun, 2023	330	0	330
5	Okara	Tubewell - 4 - Mohallah Ali Pur, Mustafa Park	Peoples Colony, Ahmadabad	Jun, 2023	330	0	330
6	Okara	Tubewell - 5 - Peoples Colony, Samad Pura, Bajwa Colony	Samad Pura, Chamra Mandi	Jun, 2023	330	0	330
7	Okara	Tubewell - 6 - Fateh Town, Rahmat Ullah Town	Garden Town, Basti Sheikhan	Jun, 2023	330	0	330
8	Okara	Tubewell - 7 - Basti Dara Pura, Atta Colony	Siddique Nagar, Wazir Colony	Jun, 2023	330	0	330
9	Okara	Tubewell - 8 - Abdullah Town, Chaman Zar Colony, Haq Town	Riaz-ul-Muslimeen, Basti Darapur	Jun, 2023	330	0	330
10	Okara	Tubewell - 9 - Gulraiz Colony, Samanabad, Rafi Colony	Kaikhana Bazaar, Bhayyan Wala	Jun, 2023	330	0	330
11	Okara	Tubewell - 10 - Chamzar Colony, Rafi Colony	Bajwa Colony	Jun, 2023	330	0	330
12	Okara	Tubewell - 11 - C,D,E,F Blocks, Sindhi Colony	Tehsil Road, F-Block	Jun, 2023	330	0	330
13	Okara	Tubewell - 12 - Lalazar Colony	D-Block, C-Block, Sindhi Mohallah	Jun, 2023	330	0	330
14	Okara	Tubewell - 13 - Christian Colony	Lalazar, Waris Colony, Hospital Bazar, Rail Bazaar, Katchery Bazaar	Jun, 2023	330	0	330
15	Okara	Tubewell - 14 - Shamsia Colony, Mansoorabad, Qaimpora, Muslim Colo	Shamsia Colony, Mansoorabad, Qaimpora, Muslim Colony	Jun, 2023	0	0	0
16	Okara	Tubewell - 15 - Faizabad Katchi Abadi	Faizabad Katchi Abadi	Jun, 2023	330	0	330
17	Okara	Tubewell - 16 - Ghalla Mandi, Qari Colony, A Block	Ghalla Mandi, Sabzi Mandi, Ghalla Godam, Ravi Road	Jun, 2023	330	0	330
18	Okara	Tubewell - 17 - Kot Fateh Jamal, Sharif Pura, Christian Colony	A-Block, Marundda Bazaar	Jun, 2023	330	0	330
19	Okara	Tubewell - 18 - Sabri Colony, Muhammad Pura, Sindhu Colony	Sabri Colony, Mahmoodpura, Fardabad	Jun, 2023	330	0	330
20	Okara	Tubewell - 22 - Canal 4/L near TB Clinic		Jun, 2023	0	0	0
21	Okara	Tubewell - 20 - 4/L near District Complex		Jun, 2023	0	0	0
22	Okara	Tubewell - 21 - 4/L near Military Farm		Jun, 2023	0	0	0
23	Okara	Tubewell - 19 - Civil Lines, Muzaffar and Qaim Colonies	Civil Lines, Faisal Mahmood Colony, Muzaffar Colony	Jun, 2023	330	0	330
24	Okara	Tubewell - 23 - Canal 4/L2		Jun, 2023	0	0	0
Total Hours of Water Supplied to Households Per Month:					5940 Hours		
Average Hours of Water Supplied to Households Per Month:					330 Hours		
Average Hours of Water Supplied to Households Per Day:					11 Hours		

### 19.1.4. Water Filtration Plants:

18 filtration plants have been installed in the city to supply potable water to the inhabitants and people are fetching their drinking water requirements from these plants. Operation & maintenance of these plants is being looked after by MC.

### 19.1.5. The Water Source & Pumping Stations

The city is divided into two zones by Lahore-Khanewal railway track and is called North & South Zones. Originally 19 Nos. of tube wells for north zone were installed on the bank of Lower Bari Doab Canal (LBDC) between the LBDC and 4-L distributaries whereas the tube wells for south zone were installed on the bank of 4-L distributary. Both the irrigation channels diverge away from each other at the



south-western end of the city. The discharge of 4-L distributary is 260 cusecs only and after some time the water quality of the tube wells installed on the banks of this channel, deteriorated because of excessive withdrawals as compared to the recharge and became unfit for human consumption.

#### 19.1.6. Manpower Deployment

Slot	Sanctioned strength	Existing strength	Vacant post	Manpower on daily wages	Total manpower deployed	Additional MC demand
Tube-well operators	58	48	10	0	48	50
Chowkidars	18	14	4	0	14	0
Electricians	5	4	1	0	4	0
Plumbers	4	0	4	0	0	0
<b>Total</b>	<b>85</b>	<b>66</b>	<b>19</b>	<b>0</b>	<b>66</b>	<b>50</b>

## 19.2. Solid Waste Management

### 19.2.1. Solid Waste Generation & Disposal

The solid waste management efficiency along with present dumping sites is given below:

Total Waste Generated in a year	56,793 Ton
Avg. Generation of Solid Waste per Month	6,567 Ton
Avg. Solid Waste Disposed of per Month	4,919 Ton
% age Efficiency per Month	75%

Record the Amount of Solid Waste Disposed of by each Vehicle on a Monthly Basis ( Jun, 2023 - Jun, 2023 )										
S.No	Reporting Date	Type	Name	Number	Capacity (Tons)	Trips Per Month	SW Disposed Per Month	Avg. Trips Per Day	Avg. SW Disposed Per Day	
1	Jun,2023	Vehicle	Tractor Trolley No.	375-A	3.2	160	512	5	17	
2	Jun,2023	Vehicle	Tractor Trolley No.	564	3.2	160	512	5	17	
5	Jun,2023	Vehicle	Tractor Trolley No.	7974	3.2	160	512	5	17	
7	Jun,2023	Vehicle	Tractor Trolley No.	3331	2.73	160	436.8	5	15	
10	Jun,2023	Vehicle	Tractor Trolley No.	375-B	3.2	160	512	5	17	
11	Jun,2023	Vehicle	Tractor Trolley No.	566	3.2	160	512	5	17	
13	Jun,2023	Garbage Compactor	Hino Truck	SAJ 705	8	50	400	2	13	
14	Jun,2023	Garbage Compactor	Hino Truck	SAJ 706	8	70	560	2	19	
15	Jun,2023	Garbage Compactor	Hino Truck	SAJ 709	8	50	400	2	13	
19	Jun,2023	Garbage Compactor	Hino Truck	SAJ 716	8	70	560	2	19	
22	Jun,2023	Mini Tipper	Suzuki Ravi	SAJ 732	1	155	155	5	5	
23	Jun,2023	Mini Tipper	Suzuki Ravi	SAJ 731	1	150	150	5	5	
24	Jun,2023	Mini Tipper	Suzuki Ravi	SAJ 730	1	155	155	5	5	
25	Jun,2023	Mini Tipper	Suzuki Ravi	SAJ 729	1	150	150	5	5	
26	Jun,2023	Mini Tipper	Suzuki Ravi	SAJ 728	1	155	155	5	5	
27	Jun,2023	Mini Tipper	Suzuki Ravi	SAJ 727	1	150	150	5	5	
28	Jun,2023	Mini Tipper	Suzuki Ravi	SAJ 726	1	155	155	5	5	
29	Jun,2023	Mini Tipper	Suzuki Ravi	SAJ 725	1	150	150	5	5	
30	Solid waste lifted per day:					205 (Tons)				
31	Estimated Population:					553482				
32	Multiplying Factor (per Capita Waste):					0.4 (kg)				
33	Solid waste generated per day:					221 (Tons)				
34	Percent Waste Lifted Per Day:					92 %				
35	Remarks:									

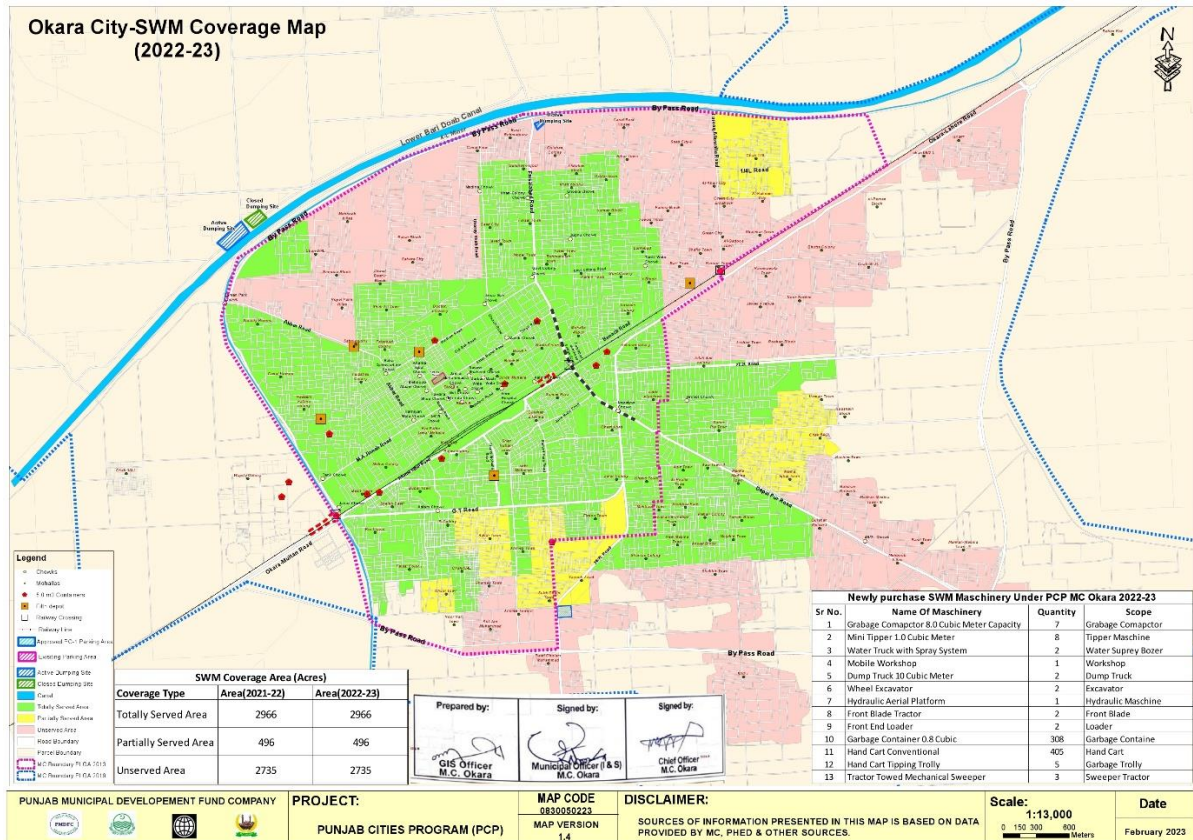
### 19.2.2. Manpower Deployed

The manpower deployed for collection, transportation and disposal of the solid waste is given in the table below. As indicated by MC Officers, this manpower is not sufficient to serve the entire city at the given standards. Additional manpower required by the MC is also given here:

Slot	Sanctioned strength	Existing strength	Vacant posts	Manpower on daily wages	Total man power deployed	Additional MC demand
Sanitary Workers	447	301	83	63	364	100
Vehicle Drivers	21	16	5	0	16	0
Supervisors	9	4	5	0	4	0
Sanitary Inspectors	01	01	0	0	01	0
Other	0	0	0	0	0	0
<b>Total</b>	<b>478</b>	<b>385</b>	<b>93</b>	<b>63</b>	<b>385</b>	<b>100</b>

### 19.2.3. Coverage Detail

The entire city is not served with solid waste collection and disposal. 60% area of the city is fully served, 15% is partially served and 25% is un-served as marked on the map. In partially served areas service is rendered intermittently depending upon availability of manpower and transportation machinery. The detail of these areas is given blow:



#### a) Partially served areas

No regular service is rendered in the under mentioned areas. The main complaints are attended by sending the machinery & labor once or twice a week.

1-Khushi Town	2-Azhar Town	3-Samadpura	4-Lateefabad
5- Usman block	6-Rehmatpura	7-Fath Town	8-Gungno Chowk
9-Faisal Town	10-Gulshane Iqbal	11-Doctors colony	12-Yaqoob abad

#### b) Un-served areas

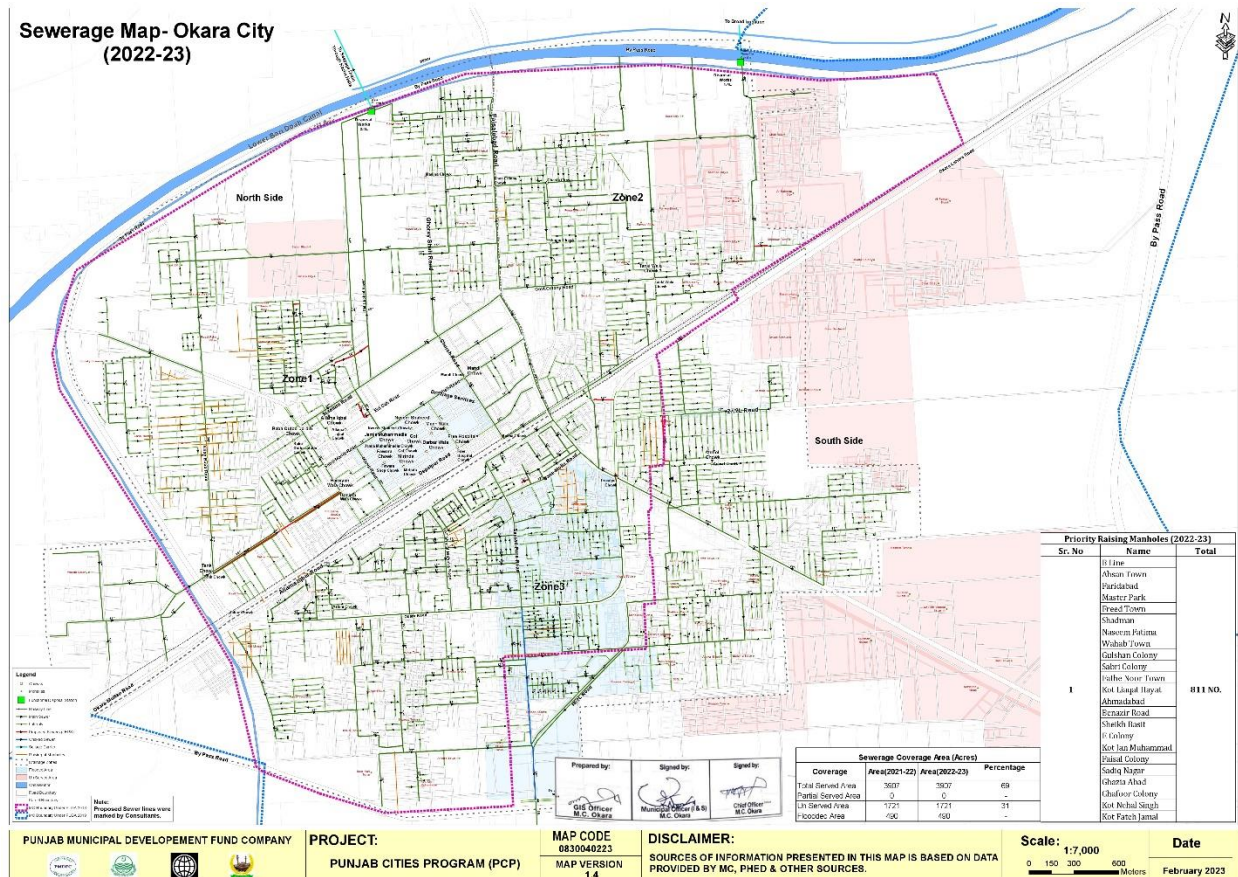
Under mentioned areas are still unserved:

1-Kot Jan Muhammad	2-Ahmad Town No-2	3-Shamas Town
4-Sukh Chain Town	5-Shabeer Town	6-Gulshan-e- Gulzar No-1 & 2
7-Makkah Madina Town No-1 & 3	8- Basit Town	9-Hashim Colony
10-Chack No - 55/2L	11-Bhutta Colony	12-Shalimar Town
13-Alraheem City	14-Haroon Town	15-Shafiq Town
16-Alqadoos Town	17- Green City & extension	18-Al-Khair City
19-Govet. Colony	20-Fawad Villas	21-Saad City-1&2
22-Fatima Block	23-Jauhar Town	24-Gulshan Colony
25-Canal View	26- Baber Block	27-Sahara City
28-Mehboob Villas	29-Royal Palm	30-Ghausia Block

### 19.3. Sewerage

#### 19.3.1. Coverage

The city is equipped with sewerage system in 69% area. The city has been divided in to three areas called as Zones with respect to the drainage. The sewerage map is as under:



### 19.3.2. Existing Pumping / Disposal Stations

The detail of each pumping station already working in the city is given below

Location	Nos of collect	Nos of pumps	Discharge each (cusecs)	Total discharge	Motor BHP	Working status	Force main /S.			Ultimate disposal
							Size (inch)	Length (ft)	Cond.	
Chack No- 2/4L	03	05	7.0	40.0	80	Yes	2x18" dia	300 each	Good	Seepage Drain
		01	5.0		50					
Chack No-1/4L	02	04	5.0	24.0	50	Yes	2 x 16" dia	960'	Good	Broad irrigation
		01	4.0		25					
Zone -3	Out fall is working by gravity			64	0	Yes	66" dia	-----	Good	Seepage Drain

### 19.3.3. Sucker & Jetting Machines

02 Nos. sucker and 2 Nos. Jetter Machines are being used by MC to remove blockades and cleaning of sewers. The barrels of the sewers are also being desilted by winch machines. The sucker and jetting machines are quite old and require repairs along with supply of required pressure pipe for jetting.

### 19.3.4. Manpower Deployed

The manpower deployed presently for the operation & maintenance of the system is given below:

Disposal Driver	10
Disposal Baildars	07
Supervisors	01
Sewer men	103
<b>Total</b>	<b>121</b>

MC is demanding additional manpower because of increase in population as they are serving those areas in the city which are not included within the municipal boundary.

### 19.3.5. Service Delivery

The service delivery in Zone-1 & 2 is satisfactory. However the north eastern area of the south zone is facing poor service delivery because of:

1. Crown failures and blockades in the 66" dia main outfall sewer.

2. The area lies in remote end of the system and sewers are being silted up because of water stagnancy and very low velocity of water.
3. In 29% of the city area no service is rendered.
4. Waste water disposal in zone-1&2 is problematic and polluting the LBDC water

#### 19.4. Streetlight

Streetlights of Okara MC are installed in main areas of the city. None of the streetlights are privately operated but all these streetlights are operated and maintained by the MC. Further details of streetlights along with their meter reference numbers in different areas of the MC are shown in table below:

Sr/ No	Area	Total Number of Lights	Reference Number	Distance (km)
1	Benazir Road	69	44114312201300	2.07
2	Tank Chowk	38	44-11431-2201100	1.24
3	Sindhu Colony	256	44-11431-2201200	11.74
4	Saith Colony	121	44-11412-0618400	4.02
5	Mustafa Park	99	44-11412-0472900	4.22
6	G.T Road	87	44-11431-2200301	1.85
7	Government Colony 2	103	44-11412-0943203	4.59
8	Government Colony 1	125	44-11412-0948500	5.67
9	Chak No. 1-4L	137	44-11412-1329701	5.38
10	Faisalabad Road	146	44-11412-2198801	5.05
11	Rehmat Pura	37	44-11412-0779204	3.02
12	Sidra Ghafoor Colony	17	44-11431-2201601	0.65
13	Sabri Colony	47	44-11431-2201600	2.42
14	Chak No. 2-4L	100	44-11431-2201500	4.73
15	Akbar Road	110	44-11431-2201400	5.34
16	Mehboob Alam Chowk	64	06-11431-0565000	3.50
17	Data Chowk	62	44-11412-0494200	3.57
18	Model Town	52	44-11412-0653401	2.25
19	Rehmatullah Town	155	44-11412-0745000	7.54
20	Qadir Colony	32	44-11412-1044500	2.05
21	Press Corner Road	92	44-11412-0373000	2.77
22	Fector Chowk	4	44-11412-0625606	0.04
23	MCB Chowk	76	44-11431-2201200	3.33
24	Ada Tanga Deepalpor Road	82	44-11412-0107700	2.32
25	People Chowk	81	44-11412-0236200	3.36
26	Court Liaqat Hayat	31	44-11431-2200200	1.32
27	Faisal Mehmood Colony	56	44-11431-2200300	2.51
28	Sheikh Basti	31	44-11431-2200500	1.52

Sr/ No	Area	Total Number of Lights	Reference Number	Distance (km)
29	Garden Town	73	44-11431-2200400	3.07
30	Court Ameer Ali Shah	67	44-11434-2201002	2.37
31	Palace Chowk	57	44-11434-2201004	2.21
32	Samad Pura	146	44-11434-2198000 44-11434-2201000	6.05
33	People Colony	47	44-11434-2200900	2.15
34	Rafi Colony	41	44-11434-2201006	1.55
35	Sadiq Nagar	57	44-11434-2200100	2.43
36	Ghazi Abad	38	44-11434-2197800	1.36
37	Ada Road	74	44-11434-2197900	1.92
38	Riyaz-ul-Muslimeen	37	44-11434-2199300	1.76
39	Rehman Colony	81	44-11412-0616400	5.05

Out of the 3,028 surveyed lights in the MC, 1,307 lights were found to be operational. Details are given in the following table:

Equipment Type	Wattage of Lighting Fixture	Quantity		Daily Operational Hours <sup>1</sup>	Electricity Consumption (kWh/yr)	
		MC	Private		MC	Private
LED	12	85		12.0	4,468	0
LED	18	147		12.0	11,589	0
LED	20	2		12.0	175	0
LED	24	4		12.0	420	0
LED	25	7		12.0	767	0
LED	30	159		12.0	20,893	0
LED	40	105		12.0	18,396	0
LED	50	446		12.0	97,674	0
LED	100	21		12.0	9,198	0
LED	120	62		12.0	32,587	0
LED	150	2		12.0	1,314	0
LED	200	1		12.0	876	0
CFL	12	27		12.0	1,419	0
CFL	16	5		12.0	350	0
CFL	18	1		12.0	79	0
CFL	20	1		12.0	88	0
CFL	30	9		12.0	1,183	0
CFL	40	2		12.0	350	0
CFL	42	46		12.0	8,462	0
CFL	60	2		12.0	526	0
CFL	65	34		12.0	9,680	0
CFL	85	5		12.0	1,862	0
Tube Light	40	22		12.0	3,854	0

<sup>1</sup> Based on Interview with Client.

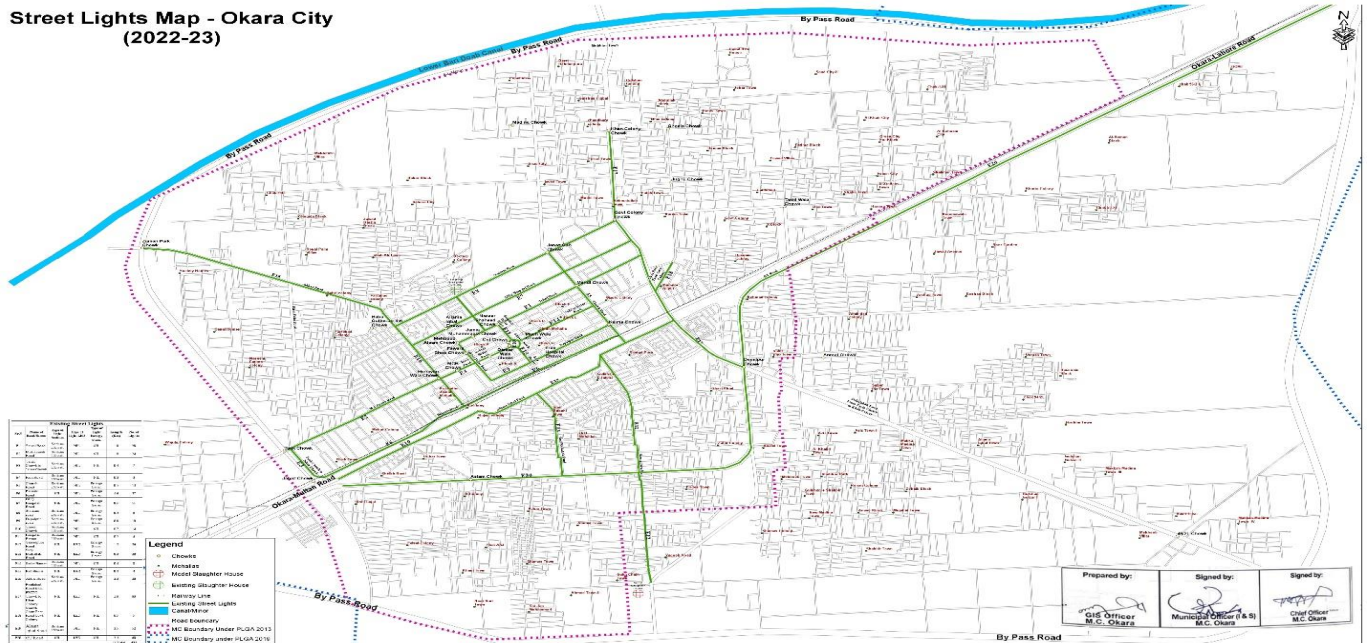
Equipment Type	Wattage of Lighting Fixture	Quantity		Daily Operational Hours <sup>1</sup>	Electricity Consumption (kWh/yr)	
		MC	Private		MC	Private
<b>Mercury Bulb</b>	120	4		12.0	2,102	0
<b>Sodium Light</b>	250	107		12.0	117,165	0
<b>ILB</b>	100	1		12.0	438	0
<b>Total</b>					<b>345,915</b>	<b>-</b>



**19.4.1. Street lights Coverage Map:**

Street light installed in wards are as below:

**Street Lights Map - Okara City (2022-23)**



	<b>PUNJAB MUNICIPAL DEVELOPMENT FUND COMPANY</b> PROJECT: PUNJAB CITIES PROGRAM (PCP)	<b>Map Code</b> 0830070223 <b>Map Version</b> 1.4	<b>DISCLAIMER:</b> INFORMATION PRESENTED IN THE MAP BASED ON DATA PROVIDED BY MC, PHED & OTHER SOURCES.	<b>Scale:</b> 1:7,000 0 150 300 600 Meters	<b>Date</b> February 2023
	Prepared by: G.S. Chaudhary Municipal Engineer (A & B) M.C. Okara		Signed by: M.C. Chaudhary Chief Officer M.C. Okara		



## 20. MC Response to the Requests of Citizens under RTI Act 2013

### SUMMARY OF RESPONSE TO CITIZENS REGARDING RTI REQUESTS (2022-23)

MC Section	No. of Requests Received	No. of Requests Attended	Average No. of Days/ Time span to Attend Request	No. of Requests Refused/ Not Fit for Sharing Information	No. of Requests Forwarded to Other Departments for Seeking Information	Total No. of Requests In Progress	Total No. of Requests Pending	Citizen's Satisfaction Feedback	Remarks
Chief Officer	1	1	2-3(Days)	0	0	0	0	1	x
MO ( I&S)	3	3	2-3(Days)	0	0	0	0	3	x
MO (F)	3	3	2-3(Days)	0	0	0	0	3	x
MO (P)	x	x	x	x	x	x	x	x	x
MO (R)	x	x	x	x	x	x	x	x	x
<b>Total</b>	<b>7</b>	<b>7</b>	<b>2-3(Days)</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>7</b>	<b>x</b>

## Human Resource Detail

MC Name: Okara

Section Name	Name of Post	BPS	Vacancy Detail (Nos.)			Remarks
			Sanctioned	Filled	Vacant	
Office of Chairman	Chairman	Fix	1	0	1	
	Vice Chairman	Fix	1	0	1	
	Senior Clerk	14	1	1	0	
	Telephone Operator	5	1	1	0	
	Naib Qasid	1	3	3	0	
	Sub Total	-	7	5	2	
Office of Chief Officer/General Branch	Chief Officer	18	1	1	0	
	Office Superintendent	17	1	1	0	
	Assistant	16	1	1	0	
	Senior Clerk	14	2	2	0	
	Junior Clerk	11	3	3	0	
	Driver	5	1	1	0	
	Machine Operator	3	1	0	1	
	Daftari	2	1	1	0	
	Naib Qasid	1	5	5	0	
	Sub Total	-	16	15	1	
Office of MOP	Municipal Officer (Planning)	1	1	1	0	
	Assistant	16	1	1	0	
	Building Inspector	14	1	1	0	
	Junior Clerk	11	2	2	0	
	Driver	5	1	1	0	
	Naib Qasid	1	3	3	0	

Section Name	Name of Post	BPS	Vacancy Detail (Nos.)			Remarks
			Sanctioned	Filled	Vacant	
	Sub Total	-	9	9	0	
Office of MOF	Municipal Officer (Finance)	17	1	1	0	
	Assistant	16	5	4	1	
	Accountant	14	1	0	1	
	Senior Clerk	14	5	5	0	
	Junior Clerk	11	13	11	2	
	Driver	5	1	1	0	
	Bus/Wagon/Rickshaw Stand Clerk	3	11	8	3	
	Plumber	3	1	0	1	
	Naib Qasid	1	10	10	0	
	Chowkidar	1	1	1	0	
	Cattle Pond Keeper	1	1	0	1	
	Sub Total	-	50	41	9	
Office of MO(Infrastructure)	Municipal Officer (Infrastructure)	17	1	1	0	
	Assistant	16	1	1	0	
	Senior Clerk	14	2	2	0	
	Sub Engineer.	11	4	3	1	
	Junior Clerk	11	1	1	0	
	Driver	5	1	1	0	
	Tracer	5	1	1	0	
	Naib Qasid	1	4	4	0	
	Chowkidar	1	1	1	0	
Sub Total	-	16	15	1		
Office of MO(Services)	Municipal Officer (Services)	17	1	0	1	
	Assistant	16	2	0	2	

Section Name	Name of Post	BPS	Vacancy Detail (Nos.)			Remarks
			Sanctioned	Filled	Vacant	
	Superintendent Fire Brigade	14	1	1	0	
	Senior Clerk	14	3	2	1	
	Superintendent Garden	11	1	1	0	
	Junior Clerk	11	7	6	1	
	Light Inspector	10	1	1	0	
	Vehicle Supervisor	9	1	1	0	
	Sanitary Inspector	8	1	1	0	
	Head Fireman	8	1	0	1	
	Electrician	5	5	4	1	
	Driver	5	16	11	5	
	Sanitary Supervisor	5	9	4	5	
	Sewer Supervisor	5	2	1	1	
	Fireman	5	5	5	0	
	Plumber	3	3	0	3	
	Fitter	3	1	0	1	
	Garden Mate	2	1	1	0	
	Road Mate	2	2	0	2	
	Tube well Operator	2	58	48	10	
	Disposal Driver	2	10	10	0	
	Naib Qasid	1	9	7	2	
	Mali Baildar	1	16	11	5	
	Road Baildar	1	19	14	5	
	Fitter Cooli	1	1	1	0	
	Chowkidar	1	16	12	4	
	Disposal Baildar	1	13	7	6	
	Sewerman	1	49	44	5	

Section Name	Name of Post	BPS	Vacancy Detail (Nos.)			Remarks
			Sanctioned	Filled	Vacant	
	Sewerman (Permanent Workman)	1	70	59	11	
	Cleaner	1	1	1	0	
	Sanitary Worker	1	447	364	83	
	<b>Sub Total</b>	<b>-</b>	<b>772</b>	<b>617</b>	<b>155</b>	
Office of MOR	Municipal Officer (Regulation)	17	1	0	1	
	Assistant	16	2	1	1	
	Senior Clerk	14	1	1	0	
	Junior Clerk	11	9	8	1	
	Driver	5	1	1	0	
	Traffic Clerk	3	1	1	0	
	Naib Court Clerk	3	1	1	0	
	Naib Qasid	1	6	5	1	
	Vetinary Doctor	Fix	1	1	0	
	Legal Advisor	Fix	1	1	0	
	<b>Sub Total</b>	<b>-</b>	<b>24</b>	<b>20</b>	<b>4</b>	
<b>Total</b>			<b>894</b>	<b>722</b>	<b>172</b>	