

Improvement, Widening and Raising of Road from Tank Chowk to Akbar Chowk (Canal Road) Okara



Abbreviated Resettlement Action Plan (ARAP)

Februrary, 2023

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Table of Contents

Executive Summary	iv
1. Introduction	
1.2. Background	1
1.3. Sub-project Location	1
1.4. Sub-project Description	1
1.5. Sub – Project Components	2
1.6. Sub-project Objectives	2
1.7. Right of Way and Corridor of Impact	3
1.8. Resettlement Principles.....	3
1.9. Resettlement Plan.....	3
1.10. Rationale for Preparation of Abbreviated Resettlement Plan	3
1.11. Objectives of the ARAP.....	3
2. Project Impacts and Entitlement Matrix	
2.1. General Background	5
2.2. Cut-off Date.....	5
2.3. Eligibility Criteria.....	5
2.4. Entitlement Matrix.....	5
2.5. Identification of Project Affected Persons (PAPs)	7
2.6. Inventory of assets	7
3. Cost and Budget	
3.1. Valuation of Assets.....	9
3.2. Resettlement Budget.....	9
4. Public Consultation	
4.1. Introduction	11
4.2. Consultation with Project Affected Person	11
5. Implementation & Monitoring Mechanism	
5.1. PMDFC	19
5.2. MC Okara.....	19
5.3. Compensation Payment.....	19
5.4. Monitoring and Reporting	21
5.5. Grievance Redress Mechanism	21

List of Abbreviations

Acronym	Definition
AHs	Affected Households
CO	Chief Officer
CPMT	Central Program Management Team
DPO	Deputy Program Officer
EIA	Environment Impact Assessment
EPA	Environment Protection Agency
ESFPs	Environment & Social Focal Persons
ESM	Environment & Social Management
ESMF	Environment & Social Management Framework
ESSs	Environment & Social Safeguards
GoP	Government of the Punjab
GRC	Grievance Redress Committee
GRM	Grievance Redress Mechanism
LG & CDD	Local Government & Community Development Department
MC	Municipal Corporation/ Committee
MO-I	Municipal Officer Infrastructure
MO-P	Municipal Officer Planning
OPs	Operational Polices
PAPs	Project Affected Persons
PCP	Punjab Cities Program
PD	Project Director
PDO	Program Development Objective
PMDFC	Punjab Municipal Development Fund Company
PMU	Project Management Unit
PO	Program Officer
RoW	Right of Way
RPF	Resettlement Policy Framework
SMP	Social Management Plan
SOPs	Standard Operating Procedures
SPO	Senior Program Officer
TORs	Term of References
WB	World Bank

Executive Summary

ES-1 Introduction

The Government of Punjab (Govt. of Punjab) sought support from the World Bank for the economic growth of urban sectors in Punjab and launched Punjab Cities Program (PCP). Program is expected to achieve overarching goals of improving urban governance and service delivery by delivering improved urban infrastructure inclusively and in ways that enhance economic growth and development in the participating cities. The Project has a number of financial, social, economic and environmental benefits, including institutional development, widening and improvement of municipal services, capital investments, better quality of life and employment generation. In addition, a large number of secondary benefits are also likely to accrue in the medium to long term such as institutional reforms at the local level.

The city of Okara is facing problem of road traffic congestion, traffic blockage and risk of road accident due to the increasing burden of traffic on existing insufficient road capacity and bad conditions. There is urgent demand for Improvement, Widening and Raising of Road.

ES-2 Project Impacts, Entitlement Matrix

People who occupy or derive livelihoods from a piece of land prior to the cut-off date and who will be physically and/or economically displaced due to permanent or temporary loss of land, structures and/or livelihood, whether full or partial, as a consequence of the project will be eligible for compensation, relocation and livelihood rehabilitation entitlements under this Abbreviated Resettlement Action Plan (ARAP).

ES-3 Cost and Budget

This section provides compensation cost estimates for clearance of affected structures Ramps and Stair Steps falling in the Col of Canal Road Okara. Efforts were made to work out realistic cost estimates/values that are applicable for fair compensation to the affectees on a replacement cost of impacted structures.

A valuation survey was undertaken for estimating the unit rate for compensation of different types of structural losses. In addition, the consultation was also done with APs. Using this data, the unit rates for the valuation of affected structures were determined.

The total estimated cost for the implementation of the ARAP is about PKR 132,914/-

ES 4 Public Consultation

To comply with the World Bank requirements and national and provincial laws, rules and policies for social assessment of projects and, all the sponsors of the projects resulting in involuntary resettlement required to prepare and publicly disclose a resettlement action plan. The ARAP must be prepared through a process of public consultation with all interested and affected parties.

The local community and their representatives were consulted multiple times to introduce the project and their views and suggestions about the Improvement and Widening of Road were recorded. The PAPs were consulted from October 2022 to 31 December 2022. Various focus group meetings /discussions /scoping sessions were carried out with all APs.

ES-5 Implementation Mechanism

Implementation of the ARAP will be the responsibility of the Municipil Corporation of Okara city in collaboration with regional program management team of PMDFC Okara.

ES-6 Monitoring Mechanism

The Environant and Social Focal Persons (ESFPs) will carry out the monitoring at the field level on a continuous basis. The Deputy Program Offcier (DPO) of the Enviroment and Social Safeguards (ESSs) will perform periodic monitoring during their site visits. Two complementary methodology approaches are being applied to monitor the proposed ARAP implementation will be:

- ◆ Compliance monitoring; which checks whether the actions proposed in the ARAP have been carried out by visual observation, photographic documentation and the use of checklists prepared for the ARAP;
- ◆ Effects monitoring; which records the consequences of resettlement activities on the social, economic and livelihood of the affected persons. These effects are repeatedly measured by applying selected indicators.

Monitoring will be carried out to ensure that the mitigation suggested in ARAP are regularly and effectively implemented. It will be performed at two levels. At the Punjab Municipal Development Fund Company (PMDFC), the social safeguard /Social development specialist will be responsible for ARAP compliance monitoring to ensure that the mitigation measures have been being effectively implemented.

1. Introduction

The Government of Punjab (Govt. of Punjab) sought support from the World Bank for the economic growth of urban sectors in Punjab and launched Punjab Cities Program (PCP). Program is expected to achieve overarching goals of improving urban governance and service delivery and would support the development of institutional and financial systems with a focus on secondary cities by delivering improved urban infrastructure inclusively and in ways that enhance economic growth and development in the participating cities. The Project has a number of financial, social, economic and environmental benefits, including institutional development, expanding and improvement of municipal services, capital investments, better quality of life and employment generation. In addition, a large number of secondary benefits are also likely to accrue in the medium to long term such as institutional reforms at the local level.

1.2. Background

Punjab is the most populous Province of Pakistan with a rapidly growing population and economy. Intermediary cities in Punjab are playing a crucial role in driving economic growth and development in the province. However, the municipal corporations of these cities often lack the resources, capacity, and political will to effectively deliver public services and promote local development. This can lead to a range of challenges, including inadequate infrastructure, poor public services, and limited economic opportunities, which can hinder the overall development of the province. To address these challenges, the Government of the Punjab established Punjab Municipal Development Fund Company (PMDFC) with the technical and financial assistance of the World Bank in 1998. Punjab Cities Program is one the major ongoing projects of PMDFC. The Program will support building systems in participating MCs for more transparency, accountability, responsiveness to citizens, and provision of improved municipal services, and putting the MCs on a structured path towards financial sustainability.

The Program Development Objectives (PDO) is to strengthen the performance of participating urban local governments in urban management and service delivery. By achieving the Program Development Objective (PDO), the operation is expected to contribute to the overarching goals of ending extreme poverty and promoting shared prosperity by delivering improved urban infrastructure on an inclusive basis and in ways that enhance economic growth and development in the participating cities. Achievement of the PDO will also make a significant contribution to attaining Sustainable Development Goal-11 (sustainable cities and communities).

1.3. Sub-project Location

Okara City is the capital y of Okara District in the Punjab province of Pakistan. The name Okara is derived from Okaan, which is the name of a type of tree. It is the 23rd largest city of Pakistan by population. The city is located southwest of the city of Lahore and Faisalabad is 100 km bypassing away Ravi River. It is known for its agriculture-based economy and cotton mills. The nearest major city to Okara is Sahiwal, which was formerly known as Montgomery. Kasur is also located in the east of the city. Pakistan military dairy farms, known for their cheese, are situated in Okara. These farms were established before the creation of Pakistan in 1947.

1.4. Sub-project Description

The Construction will involve following activities:

- Dismantling dry brick masonry / existing road edging
- Dismantling and removing road metalling
- Dismantling Tuff pavers
- Providing and laying base course of crushed stone aggregate
- Providing and laying bituminous priming coat
- Providing and laying bituminous tack coat

- Providing and laying plant premixed bituminous 2" thick carpet
- Painting Traffic Lane Marking of specified width
- Cold milling of asphalt layer/ concrete surface of specified thickness, loading of debris on to haul trucks via conveyor system and disposal at appropriate place
- Providing and laying Tuff pavers, having 7000 PSI, crushing strength of approved manufacturer, over 2" to 3" sand cushion
- Providing, fabrication and fixing pole mounted Direction Board/road delineator of any shape and size
- Providing, fabrication and fixing Vertical Post comprising of medium quality G.I Pipe
- Providing & fixing Cat Eyes
- Earthwork excavation in open cutting up to 5'-0" (1.5 m) depth for storm water channels
- Cement concrete plain including placing, compacting, finishing and curing complete
- Pacca brick work in foundation and plinth
- Providing and fixing DB/Panel accessories of required rating and size i/c copper screws of approved brand and directed by the Engineer in-charge
- Supply and erection of bus bars, for 500 volts 3 phase A.C. supply with four copper bars, including glazed porcelain bridges, on angle iron board fixed with rag bolts and M.S. sheet box 1.5 mm thick, etc. complete
- Supplying, Installation and commissioning of MCB (Miniature Circuit Breaker) of specified rating made of Legrand France/ Ge U.S.A/ Schneider Germany /Siemen German/Terasaki Japan/ Abb Switzerland in pre laid DBs and Panels i/c the cost of screws, necessary in all respect as approved and directed by the Engineer In charge.
- Supplying, installation and commissioning of LED Cobra-head Luminaries of specified wattage and lumens conforming to IP 65, Philips/Osram/Thorn with corrosion resistant die casted aluminum housing, silicon gas kit, thermally hardened glass complete with LED drivers, surge protection i/c the cost of all accessories/components required for proper operation

1.5. Sub – Project Components

The sub-project is "Improvement, Widening and Raising of Road from Tank Chowk to Akbar Chowk (Canal Road)". The sub-project has the following interventions:

- ◆ Scarifying and dismantling of road
- ◆ Preparation of sub-grade
- ◆ Laying of sub-base
- ◆ Laying of base course
- ◆ Asphalt wearing course
- ◆ Installation of street lights.

1.6. Sub-project Objectives

The sub-project aims at widening/raising and improvement of canal road Okara.

The main objective of project is to improve the quality of roads to enhance quality of life of residents of the area and safety for pedestrians and traffic.

The Project has the following specific objectives:

- ◆ Improvement of service delivery level of the municipal services in the sector of communication;
- ◆ Better travelling facilities for the commuters;
- ◆ Reduction in road accidents;
- ◆ Saving in travelling and repair cost of the vehicles;
- ◆ Reduction in annual maintenance charges of roads;
- ◆ Improvement in environments of the city making them livable;
- ◆ Improvement in local and province economy; and
- ◆ Improvement in the economic growth potential of the city.

1.7. Right of Way and Corridor of Impact

The existing Right of Way (RoW) of Canal Road is 30-33 ft. The existing carriage way is 14.5 to 15.5ft and proposed carriage way is 24ft which is the Corridor of Impact (COI) where the widening/ improvement works of roads will be confined.

1.8. Resettlement Principles

Preparation of resettlement plan is based on the following objective principles:

- ◆ Involuntary resettlement will be avoided;
- ◆ Where involuntary resettlement is unavoidable, all people affected by it should be compensate fully, fairly and timely for lost assets; and
- ◆ Involuntary resettlement should be conceived as an opportunity for improving the livelihood of the affected people.

1.9. Resettlement Plan

Resettlement plan is a document in which project entity specifies the processes that it will follow and the actions that it will take to mitigate adverse effects, compensate losses and provide development benefits to persons and communities affected by the project.

1.10. Rationale for Preparation of Abbreviated Resettlement Plan

According to World Bank Involuntary Resettlement Policy OP 4.12, Resettlement Core Principle-04 and ESMF of PCP, if the project affected person are less than 200, considering the resettlement effect non significant, the Abbreviated Resettlement Plan is prepared. In case of "Improvement, Widening and Raising of Road from Tank Chowk to Akbar Chowk (Canal Road) Okara" the PAPs are only 03, therefore an Abbreviated Resettlement Action Plan is prepared by complying Resettlement Policy Framework of ESMF of PCP.

1.11. Objectives of the ARAP

The ARAP for the sub-project addresses impacts on livelihood and structures as a result of construction/sub-project implementation. Thus, the focus of this plan is to set out strategies for mitigation of adverse effects and to maintain the living standards of those affected by the sub-project activities. It includes the parameters of the entitlement package for affectees, the institutional framework, and the mechanisms for consultation, grievances resolution and the timeframe for implementation. The following are the specific objectives of this ARAP:

- ◆ To determine a process for resettlement, compensation consistent with the project's objective;
- ◆ To identify project impacts and affected individuals or groups who are affected by the project;
- ◆ To have a design for compensation and livelihood assistance;

- ◆ To consult with APs about acceptable alternatives including measures which will ensure the orderly and timely shifting of affected structures;
- ◆ To obtain information about the needs and priorities of the affected people; and
- ◆ To obtain the cooperation and participation of the affected people in implementation.

2. Project Impacts, Entitlement Matrix and Estimated Cost

2.1. General Background

People who occupy or derive livelihoods from a piece of land prior to the cut-off date and who will be physically and/or economically displaced due to permanent or temporary loss of land, structures and/or livelihood, whether full or partial, as a consequence of the project will be eligible for compensation, relocation and livelihood rehabilitation entitlements under this ARAP. Such eligible PAPs include the following:

- ◆ Owners of land and/or structures, including those recognized as legally titled or legalized on the basis of claims recognizable under national law;
- ◆ Owners of structures but nonentitled of land they occupy.
- ◆ PAPs who neither have formal legal rights nor recognizable claims to lands will be entitled to be compensated for their non-land assets. The eligibility also includes both those who are temporarily/permanently or partially/fully affected by the project including squatters or encroachers;
- ◆ Business owners, whether registered under national law or informal;
- ◆ Employees of private or public businesses or enterprises, whether registered under national law or informal;
- ◆ Vulnerable persons, including households headed by women, elderly and/or disabled persons, the households in local context with per capita incomes at or below the poverty line.
- ◆ Mobile vendors and others who may be drawing livelihoods within the RoW.

2.2. Cut-off Date

Cut-off date is defined as the date of the completion of PAPs census and assets inventory survey. The survey was initiated on 01-11-2022, and as such the cut-off date for eligibility under this Plan is 01st November, 2022.

2.3. Eligibility Criteria

All affected persons will be entitled to compensation based on the entitlement matrix devised in the RPF. Lack of legal documents for customary rights of occupancy/titles shall not affect eligibility for compensation and assistance. Entitlements of APs fall in two broad categories: (i) entitlements for loss of physical property and (ii) entitlements for loss of income. In the first case APs will receive the following compensation:

- 1) Assistance in amounting to the negotiated value with the APs which is then assessed and agreed value of structures at the time of payment.
- 2) Cash grants and resettlement assistance such as shifting allowance.

In-kind Compensation of affected structures

2.4. Entitlement Matrix

Since no land or any other asset acquisition is involved both on permanent or temporary basis, thus entitlement matrix is made project specific and only relevant items are included.

The entitlement matrix in below table summarizes the provisions for eligibility and entitlements discussed above.

Table 1: Entitlement Matrix

Reference: ESMF-PCP Entitlement Matrix (APs eligible for each type of entitlement)			
Type of Loss	Specification	Eligibility	Entitlements
Ref.2 Structures			
Residential, agricultural, commercial, public, community	Partial Loss of structure	Owner (Including non-titled land user)	<ul style="list-style-type: none"> Cash compensation for affected structure (taking into account functioning viability of remaining portion of partially affected structure) for its restoration to original use) at full replacement cost computed at market rate for materials, labor, transport and other incidental costs, without deduction of depreciation. Right to salvage materials from lost structure. Any improvements made to a structure by a lessee/tenant will be taken into account and will be compensated at full replacement cost payable through apportionment between the owner and the tenant as agreed at consultation meetings.

2.5. Identification of Project Affected Persons (PAPs)

The residential and commercial structures adjacent to the road will not be affected as no land acquisition is required. The ramps of Allied School, The Knowledge School and Dar-e- Arqam School will be partially affected and one electric pole owned by LESCO will have to be relocated. The details are depicted under table

The project Affected persons list with their contact no is provided in the below table.

Table 2: List of Project Affected Persons

Sr. No.	Name of PAP	Type of Asset	Size in Sq. Feet	Name of Institution
1.		Tufftile pavement	91	
2.		Tufftile pavement	200	
3.		Tufftile pavement	400	

2.6. Inventory of assets

Any household, whose assets, source of income or access to resources is likely to be affected by the project operations, is defined as Affected Households (AHs). These include mainly the owners of any asset located within the RoW. In the following table Inventory of assets lying in RoW is presented.

Table 3: Summary of Impacts

Sr. No.	Description	Unit	No HH	Area Sq. ft	Area Sq. cft
Canal Road					
1	Tufftile pavement	Sq.cft	1	91	22.75
2	Tufftile pavement	Sq.cft	1	200	50
3	Tufftile pavement	Sq.cft	1	400	100
Sub Total			3	691	172.75



3. Cost and Budget

This section provides compensation cost estimates for clearance of affected structures Ramps and Stair Steps falling in the Col of canal Road Okara. Efforts were made to work out realistic cost estimates/values that are applicable for fair compensation to the affectees on a replacement cost of impacted structures. Detail of assistance is included in cost estimation and budget preparation is given below.

3.1. Valuation of Assets

A valuation survey was undertaken for estimating the unit rate for compensation of different types of structural losses. In addition, the consultation was also done with APs. Using this data, the unit rates for the valuation of affected structures were determined.




The following procedures/methods were used for the proper assessment of unit compensation values of different items/assets located within the ROW as a standard for the valuation of assets. Assets are valued at replacement cost based on the cost of materials, type of construction, labor and other construction costs. No deductions will be made for depreciation, salvageable materials or transaction costs and taxes. The table with cost and picture of structure is attached as **Annex: IV**.

3.2. Resettlement Budget

The total estimated cost for the implementation of the ARAP is about PKR 132,914/-

The details of estimated resettlement budget are given below table.

Table 4: Compensation Cost

Sr. No.	Affected Person	Father's Name			Structure Type & Material	Affected Area of	Affected Area of	Rate (Flooring)	Amount	Affected Area	Rate (PCC 1:2:4)	Amount	Affected Area Tuff tile	Rate	Amount	Total Amount	MRS Reference MRS(Okara) 1 st Bi-Annual 2022	Pic of Structure to be lost
1.	Arshad Ali	Niaz Muhammad			Tuff tile Pavement	91	--	--	--	--	--	--	--	192.35	17503.85	17503.85	Chapter 10 Page # 73, Item# 41 c	
2.	Hafiz Kashif Idrees	M. Idrees			Tuff tile Pavement	200	--	--	--	--	--	--	--	192.35	38470	38470	Chapter 10 Page # 73, Item# 41 c	
3.	Rizwan Ahmed Ch.	Ch. Muhammad Rafiq			Tuff tile Pavement	400	--	--	--	--	--	--	--	192.35	76940	76940	Chapter 10 Page # 73, Item# 41 c	
	Total														132913.9/-	132913.9		
	Total														132913.9/-			

4. Public Consultation

4.1. Introduction

To comply with World Bank requirements and policies social assessment of projects and, all the sponsors of the projects resulting in involuntary resettlement required to prepare and publicly disclose a resettlement action plan. The ARAP must be prepared through a process of public consultation with all interested and affected parties. The ARAP will be disclosed on the project web site and construction site in both English and Urdu languages. Public consultation is part of the information disclosure requirement of the resettlement plan. For public information/ consultation, visits were made in the proposed project areas to record the concerns of effected communities and persons as well as institutions being stakeholders of the project. Methodology selected for selection of interviewee was Random Sampling/Focus Group Discussion including per project affected person. Participants of the consultation meetings were briefed about the project interventions and main features of the compensation, resettlement allowances and other assistances admissible to the project affectees.

4.2. Consultation with Project Affected Person

The local community and their representatives were consulted multiple times to introduce the project and their views and suggestions about the Improvement and Widening of Road were recorded. The PAPs were consulted from October 2022 to 31 December 2022. Various focus group meetings /discussions /scoping sessions were carried out with all APs. The meetings were held at their business locations. In the meetings, APs were informed about the plans for the rehabilitation of the selected areas of sub-projects. The purpose of these meetings was to collect the following information:

- ◆ Demographic characteristics of the area, such as population, number of households, housing characteristics, availability of social amenities, ethnic groupings, etc.
- ◆ Livelihood activities of the project affected persons.
- ◆ Women's role in socio-economic life.
- ◆ Existing health and education facilities in the sub-project area.
- ◆ The reaction towards the project.

Following issues were also discussed:

- ◆ loss of structures
- ◆ Compensation for lost structures
- ◆ Consensus on an acceptable compensation
- ◆ Consultation with the host community.

After this briefing a session of open discussion was carried out during which concerns, demands and suggestions of the participants were recorded and response to the queries was also given. Table 3.1 depicts the concerns of the community and the replies from the consultant team. Detail of consultation meeting with Secondary Stakeholders and primary stakeholder is present as Annex: II & Annex III. The pictorial records of Institutional and community consultations are given in Figure 3-2 and Figure 3-3 respectively.

Table 5: Stakeholders Consultation

A-Government Stakeholders			
Sr. No.	Designation and Department	Concerns/Feedback/ Suggestions	Responses
1.	Mr. Zahid Iqbal Additional Deputy Commissioner (General)	Asked about any resource material/broacher on the sub-project prepared? If so, send a copy	Project brief has been prepared by Punjab Municipal Development Finance Company (PMDFC) and will be provided to the stakeholders in due course
2.	Mr. Zaheer Liaqat Baig, Administrator MC Okara	Asked about: <ul style="list-style-type: none"> • Removal of electric poles and transformers from the roads. • He also inquired about the cutting of trees • He commented that the green belts of roads should not be decreased. • He was fully agreed with the construction of road and briefed that it is a dire need to take urgent initiatives accordance with the available space. 	It was informed that the electric poles will be removed by Lahore Electric Supply Company (LESCO) for which Demand Notice has been received. About tree cutting, he was informed that no tree cutting will be involved in this project and existing trees will be conserved by providing tuff pavement along their side. Moreover, in case if tree cutting involved, 10 trees will be planted for every cut/uprooted tree.
3.	Mr. Muhammad Nasim Chief Officer-MC Okara	He has positive about the sub-project. He commented that the sub-project may be executed at the earliest as per need of the citizens.	Well appreciated his views.
4.	Ahsan Bilal Circle Head Draftsman LESCO	He was briefed about the shifting of electricity poles. He enquired about the shifting cost of the electric poles as per the Demand Notice.	He was informant that demand notice has been received and payment to LESCO being arranged by the MC Okara.
5.	Mr. Sarfraz Ali Sub Divisional Officer Irrigation Department, Okara office	He has no issue about the roads construction but has concern about disposal of excavated material in the Lower Bari Doab Canal and 4.L Distributary.	He was informed that the excavated material will be disposed within 24 hours after excavation at the site designated by the MC and implementation of Environmental and Social Management and Monitoring Plan will be included in the scope of work of the contractor to avoid all such environmental issues.

6.	Mr. Javaid Suleman Assistant Forest	<p>He asked that whether any forest tree will be cut/uprooted. In doing so replenishment cost has to be paid to the Forest Department prior to execution of the su-bproject.</p> <p>He provided a copy of SOPs for cutting of forest trees to the survey team.</p>	He was informed that no forest tree will be cut/uprooted in this project. All the existing trees will be conserved by providing the tuff pavement along their side and in case if any tree has to be cut then it will be restored with 1:10 ratio in the nearby vicinity.
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B-Consultation with Affected Persons

Sr. No.		Concerns/Feedback/ Suggestions	Responses
1.	Arshad Ali S/O Niaz Muhammad Principal Allied School	<p>He was informed that tuff pavement of 91 Sq. ft will have to be dismantled due to widening of the road from the edge of road which comes under ROW of MC Okara</p> <p>Anyhow, school owner will be paid the compensation cost in lieu of loss of this structure</p> <p>He showed his consent on it and refused to take any compensation cost as school's pavement was constructed at MC owned ROW which they may take at any time.</p>	He was responded that this project is financed by WB and as per the policy of WB, they will be paid with compensation due to loss of their structure and this payment will be made by MC Okara before execution of the work.

2.	<p>Hafiz Kashif S/O Muhammad Idrees Principal The Knowledge School</p>	<p>He was briefed about the project activities and was informed that tuff pavement of 200 Sq. ft will have to be dismantled due to widening of the road which comes under ROW of MC Okara</p> <p>Anyhow, school owner will be paid the compensation cost in lieu of loss of this structure</p> <p>He showed his consent on it and appreciated that no such consultation and compensation system was used in the previous projects executed by the MC</p> <p>School staff showed their concern about impediment in movement of students at school coming and going times</p>	<p>School staff was informed that temporary impediment in the mobility of students/teachers and parents will be handled very carefully and contractor will be instructed to work in parts and avoid working in school hours and complete the construction work outside the school's side on school's holidays</p>
3.	<p>Rawzan Ahmad S/O Muhammad Rafiq Principal Dar-e-Arqam School</p>	<p>He was briefed about the project activities and was informed that outside their school, tuff pavement of 400 Sq. ft will have to be dismantled due to widening of the road as it comes under ROW of MC Okara</p> <p>Anyhow, school owner will be paid the compensation cost in lieu of loss of structure</p> <p>He expressed his consent on it and thanked about providing him this information timely.</p>	
C- Consultation with Local Communities			
Concerns/Feedback/Suggestions			Responses
1	<p>Mr. Muhammad Tufail Principal Savvy School</p> <p>He was informed about the project activities and temporary environmental and social impacts in terms of noise and impediment in mobility during construction works</p> <p>Principal and his staff supported the sub-project.</p>		<p>Appreciated their support</p>

2.	The residents showed their concern about the existing bad and narrow condition of road and asked for urgent widening.	The project team said that this project would be completed on priority basis.
3.	There is dire need to establish a supervision committee to monitor the construction works of road to ensure quality at site	The team briefed that all construction works will be monitored by MC itself as well as PMDFC representatives and team of supervision consultants. Quality will be ensured at every stage.
4.	The provision of speed breakers should be added particularly near schools while designing road to avoid over speeding and ensure safety of school children	The team answered that this provision of speed breakers close to schools will be considered while designing road.
5.	Fence and foot path must be added in the scope of work towards canal side	The team answered that this suggestion will be communicated to design team.
6.	The local people suggested that there should be least involvement of political leaders in this project and should only focus need of local residents and common user of road.	Acknowledged by the consultants and replied they recognize the dire need of the local people and will fulfill the needs accordingly.
7.	There is a heavy load of traffic on this road, how it will be managed during construction?	Acknowledged, the contractor will prepare Traffic Management Plan before the start of construction activities and shall implement during execution. Consultant and PMDFC staff will monitor its implementation throughout the project duration.
8.	Speed breakers should be designed according to prescribed standards to avoid damage to vehicles and unnecessary speed breakers should be avoided.	Acknowledged, all speed breakers will be designed as per specifications and need based.
9.	The road along the right bank of canal should also be improved along with this project	This project is for the improvement of left bank of canal road, but this suggestion will be communicated to concerned authorities as a prospect for future development needs.

10	The trees on this road should not be cut while widening of road	The team ensured to the community that no tree will be cut or uprooted.
D-Consultation with Mobile Vendors		
Concerns/ Feedback / Suggestions		Response
03 mobile vendors present outside the schools were consulted and informed about the project activities. They informed that they visit here only at the time of school closing hours and temporary relocation to the other side of the road will not affect their income.		Contractor will be instructed to work at the school's portion of road on holidays or after school hours so that mobile vendors may not be affected.
01 fruit kiosk was consulted and informed that due to construction activity, he will have to be relocated to the other side of the same road for 01 to 02 weeks only. He showed his consent on it and told that it will not affect his daily income		MOI&S of Okara was sensitized about it

Pictorial View of Public Consultation



Consultation meeting with Administrator MC Okara



Consultation meeting with Executive Engineer-LESCO



Consultation meeting with SDO, Irrigation Department



Consultation meeting with Superintendent Forest Department



Consultation meeting with Xen Irrigation Okara



Public Consultation meeting

Figure 3-2: Pictorial view of Institutional Consultations



Figure 3-3: Pictorial view of Public Consultation

5. Implementation & Monitoring Mechanism

Implementation of the ARAP will be the responsibility of the Municipil Corporation of the Okara city in collaboration with regional program management team of PMDFC Okara.

5.1. PMDFC

PD PCP

The PD–PCP will have the overall responsibility for implementation of all resettlement tasks and to facilitate the MC.

SPO ESM

The SPO-ESM under PD-PCP will oversee and direct all the activities during the implementation of ARAPs/RAPs.

ESFPs (MOI for Environment focal person and MOP for Social Focal Person) and DPOs-ESM at the regional level will be responsible for implementing the ARAPs/RAP according to the agreed principles and procedures ESM Wing would support communities' participation, consultations and other social activities from the sub-project identification to completion stage. PMDFC ESM wing will also monitor the sub-project activities to ensure the project compliance is as per the World Bank and national/provincial E&S policies and regulations. Documentation and reporting on all the E&S aspects will be ensured through ESM Wing of PMDFC.

5.2. MC Okara

In MC Okara, ESFPs have been nominated (MOI for Environment focal person and MOP for Social Focal Person) for managing and implementing the provisions of ARAP.

MC will be responsible to disburse other entitlements to the APs. A timetable will be set within ARAPs/RAPs and the compensation will be done before award of contract, commencement of the physical works or acquiring the land.

MOP will play the key role in implementation of ARAP. The compensation payment will be completed before commencement of works.

5.3. Compensation Payment

Compensation to project Affected Persons will be paid at Okara Municipal Committee office, Cheques to the APs will be distributed in a single day after verification of APs particulars and all the record/data will be maintained by the MC in the presence of DPO-ESM. Date and time of cheques distribution will be announced or communicated to APs well before the day of cheques distribution. MC will ensure that payment of compensation cost to the APs are completed before commencement of works at site.

Table 5.1: Activity Schedule

#	Activity	February 2023	March 2023
1.	The summary of the approved ARAP will be prepared in Urdu language		
2.	ARAP and Urdu Summary will be uploaded on the website of MC and PMDFC		
3.	The hard copy of the summary will also be placed at prominent places in the project area		
4.	Any grievances regarding ARAP will be resolved		
5.	Compensation will be paid by MC Okara according to the valuation of structures		
6.	After compensation payment RoW will be evacuated		
7.	Contract will be awarded		
8.	Monitoring and Evaluation of ARAP		

5.4. Monitoring and Reporting

ARAP task under each sub-project will be subjected to both internal and external monitoring. Internal monitoring will be conducted by the SPO-ESM assisted by the DPOs-ESM and ESFPs. External monitoring will be assigned to APA firm.

4.4.1. Internal Monitoring

Internal monitoring will be carried out routinely by the ESFPs and DPOs-ESM at the MC level under the supervision of SPO-ESM and their results will be communicated to the World Bank through the bi-annual and annual Program implementation reports. The monthly reports will be consolidated quarterly in the standard supervision reports to the World Bank. Specific monitoring benchmarks will be:

- Status of land acquisition and payments on land compensation
- Compensation for affected structures and other assets;
- People's views and feedback on RAP implementation process; and
- Other relevant aspects

The ESFPs will carry out the monitoring at the field level on a continuous basis. The DPO ESM Faisalabad will perform periodic monitoring during their site visits.

5.5. Grievance Redress Mechanism

In order to receive and facilitate the resolution of Affected Persons concerns, complaints, and grievances about the project's environmental and social performance, a Grievance Redress Mechanism (GRM) has been established. The GRM will address APs concerns and complaints proactively and promptly, using an understandable and transparent process that is gender responsive, culturally appropriate and readily accessible to all segments of the affected people at no costs and without retribution.

The GRM will be accessible to diverse members of the communities, including women, senior citizens, and people with disabilities, laborers/workers, and other vulnerable groups. ESMF GRM will be integrated with the PCP's overall program GRM hotline to be developed by the Consultants under the scope of PCP. Once PCP GRM will be developed the GRM will align with Program GRM.

4.4.2. GRM AT SUB-PROJECT SITE

Grievance Redress Mechanism (GRM) is to provide a robust system of procedures and processes that provides for transparent and rapid resolution of concerns and complaints identified at the local level. In case of any complaint, E&S expert of supervision consultant team will act as focal person of GRC who may be contacted at site and his contact details will be provided at project site.

4.4.3. GRIEVANCE REDRESS COMMITTEE (GRC)- MC Okara

ESFPs of MC Okara will be focal persons and responsible for handling the GRM at MC level

4.4.4. GRC AT ADMINISTRATIVE LEVEL

Administrative of each MC will chair the GRC at Administrative level

Annexure-I: List of Institutional Stakeholders Consulted

Sr. No.	Name	Designation	Department
1.	Zahid Iqbal	Additional Deputy Commissioner	District Administration
2.	Zaheer Liaqat Baig	Administrator	MC Okara
3.	Muhammad Nasim	Chief Officer	MC Okara
4.	Mr. Ali Raza	Sub-Engineer	MC Okara
5.	Rana Irfan Ali Masood	Executive Engineer	LESCO
6.	Ahsan Bilal	Circle Head Draftsman	LESCO
7.	Huzzfa Shoukat	Xen	Irrigation
8.	Sarfraz Ali	Sub Divisional Officer	Irrigation
9.	Javaid Suleman	Assistant	Forest
10.	Rashid Ahmad	Head Clerk	Forest
11.	Mahmood Ahmad	Sr. Clerk	Forest

Annexure-II: Communities Consultation Canal Road Okara

Sr.#	Name	Contact #
1.	Muhammad Tufail	
2.	Zohaib Ahmad	
3.	M. Nadeem	
4.	Muhammad Aizaz	
5.	Ch. M. Siddique	
6.	Haji M. Rafique	
7.	Umar Rafique	
8.	Muhammad Usama	
9.	Ahmad Baloch	
10.	Haji Naeem	
11.	Sadiq Minhas	
12.	Ibrar Hussain	
13.	Muhammad Tufail	
14.	Arshad Ali	
15.	Muhammad Arsalan	
16.	Muhammad Shafiq	
17.	Muhammad Awais	
18.	Sarfraz Ali	
19.	Muhammad Arshad	
20.	Ibrar Ahmed	